

Prestashop Point Of Sale System {User Guide}

Prestashop Point of Sale System is a web-based POS solution that facilitates the store owner to manage multiple physical stores and synchronize them to your eCommerce store. Synchronize your store data (orders, customers, product listings) with POS outlets.

Create multiple sales agents and assign them to the respective POS outlets. POS panels for physical stores from where sales agents can search the products, place orders, manage customers, apply vouchers, process returns.

Connect your POS system with the barcode scanner, printer, and cash drawer to speed up the purchase process on your physical stores. Also, our POS system works in an offline mode. So, even if the internet connection is not available your sales agents can process the orders.

Offer multiple payment methods such as cash, debit or credit card to the customers. Also, there is a split payment option that enables the customers to use more than one payment method to pay for the order.

Track the transactions done via various payment methods in POS with cash register. Record cash withdrawal & deposit, and set closing balance at the time of closing the register.

Note: The point of Sale System module is compatible with PrestaShop version 8.x.x and multi-store feature.

Features Of Prestashop Point Of Sale System

- Add multiple physical stores and associate products with them.

- Add multiple sales agents and assign them to POS outlets.
- A separate panel for sales agents from where they can manage sales and customers.
- Add products to the POS cart in two ways: on clicking the product or by scanning the barcode.
- Update product quantity, price, and apply the discount on products & orders.
- Add customer profile from POS panel by entering the basic details.
- Edit customer details while processing an order.
- Create order from POS panel in an offline mode.
- POS system automatically syncs offline orders to online after restoring of internet connection.
- Customers can choose to pay for their orders via cash or card or in split form(partial payment via cash or card).
- Put an order on hold and retrieve it to complete the order at a later stage.
- Set initial load capacity of product, orders and customer on POS end.
- View a list of transactions done via different payment methods in POS with cash register.
- Set total number of orders to be displayed on POS screen.
- Auto-rotate POS screen in mobile browser.
- Our POS system supports multiple languages and currencies.
- Search orders via various parameters, like customer name, price, mode of payment, etc.
- Print the sales receipt after the completion of the order.

- Connect cash drawer to POS printer to open after printing the sales receipt.
- Synchronize Prestashop product quantity with POS outlet quantity.
- Stock quantity for each product is displayed in the POS panel.
- Number of products added in cart is also displayed in the POS panel.
- Display product's original price and stock location on POS panel.
- Configure order status to be assigned to the order upon its validation in POS.
- Automatically generate barcode for products.
- Automatically assign product to a specific outlet when it is created in the back office.
- A new stock update button is added to the POS panel to synchronize stock between PrestaShop store and POS.
- POS dashboard to view sales, the number of orders received, and net profits from a particular POS outlet.
- Also, view top cashier and top selling products in the POS dashboard.
- POS system supports guest checkout.
- Option given to **add custom product** on POS at run time.
- Ability to redeem voucher partially.
- It supports the PS Specific Price Rule.
- Always a **notification sound** when any error on POS panel
- Use **keyboard shortcuts** and number keys for the on-screen keypad

How To Install The PrestaShop Point Of Sale System Module

- Firstly, Go to Module Manager in Back office and click on ‘upload a module’.
- Now, Drag and drop the module file or select the file from the system.
- In this way, the module installation will be successful.



POS Management – Admin’s End

After the successful installation of the module, a new tab “Manage POS” adds to configure the module settings.

Note that the module configuration can be set in multi languages.

General Configuration

Refer the User Guide to checkout the complete workflow of the PrestaShop Point Of Sale (POS) module.

- General
- Product
- Customer
- Payment
- Order Receipt
- Shipping
- Module v5.3.0
- More addons
- Rate our module
- Contact us

General

Enter shop name that will display on POS/Order receipt

Enter POS heading to be displayed to sales agent on POS system

* POS heading

Point of Sale

* Shop name

Demo Shop

Change product price in cart

Price (Tax Excluded)

Set price (tax incl. or excl.) that will change on updating product price in cart

Price change effect in cart product will be either tax included or tax excluded.

Voucher field

Enabled

Enable/Disable the display of voucher field and message box on POS cart

Message on POS cart

Enabled

* POS theme color

#0D7377

Set color for POS theme

* POS buttons color

#1d1d1b

Set colors for POS buttons

Show price without any reduction in POS panel

Enabled

Enable to display price without any reduction in POS panel

Show stock location on POS panel

Enabled

Enable to display stock location on POS panel

Cash register

Enabled

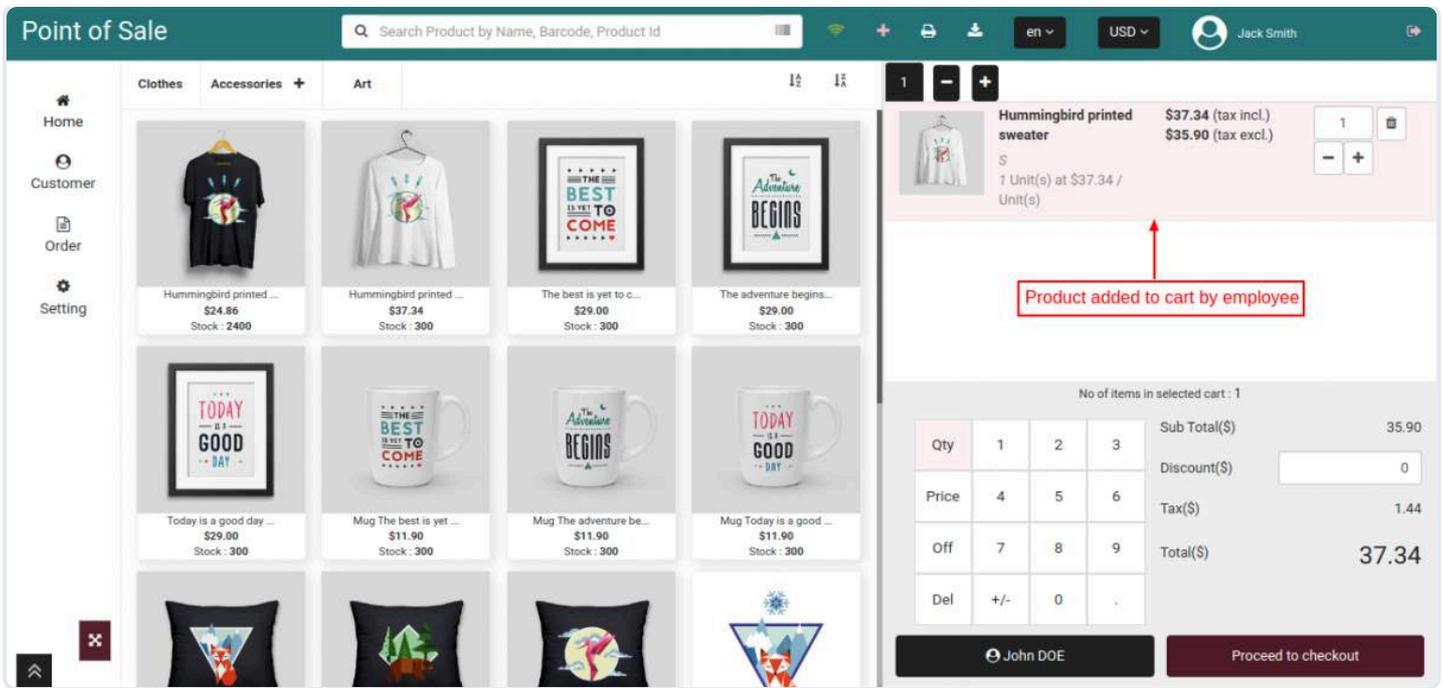
Enable to record transactions in cash register

If yes then POS record each transaction in register to generate daily report.

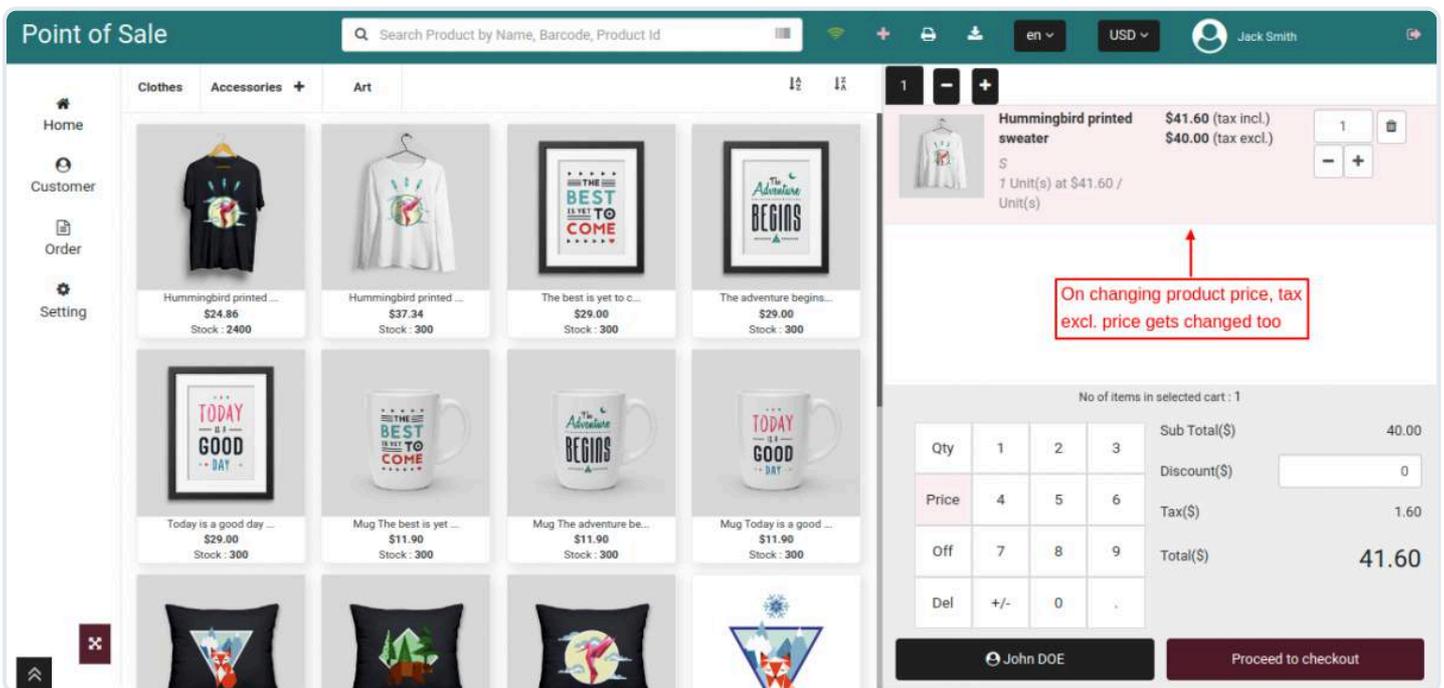
Save

Change product price in cart

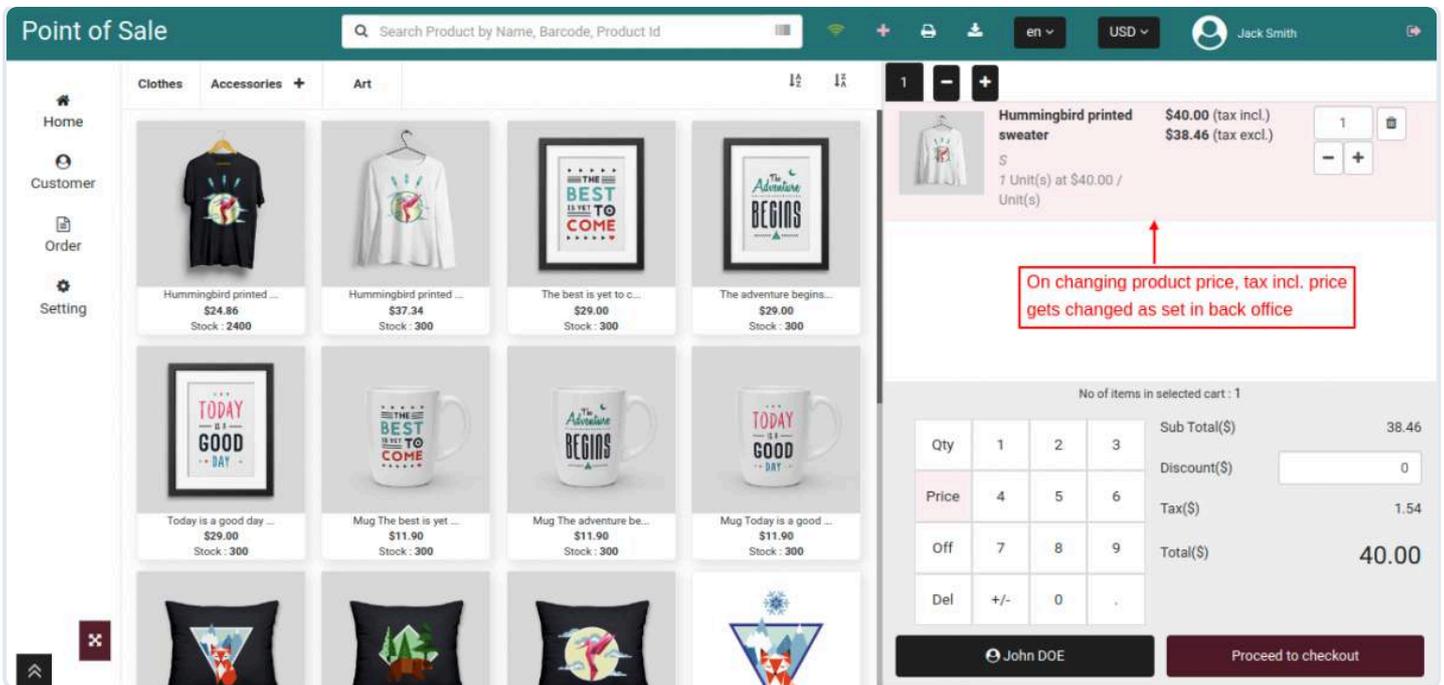
Suppose, an employee has added a product to the cart.



If admin has selected “Price (Tax Excluded) in “Change Product Price in cart” field. Now, when an employee changes the product price then **“tax excluded price”** will also change as shown below:

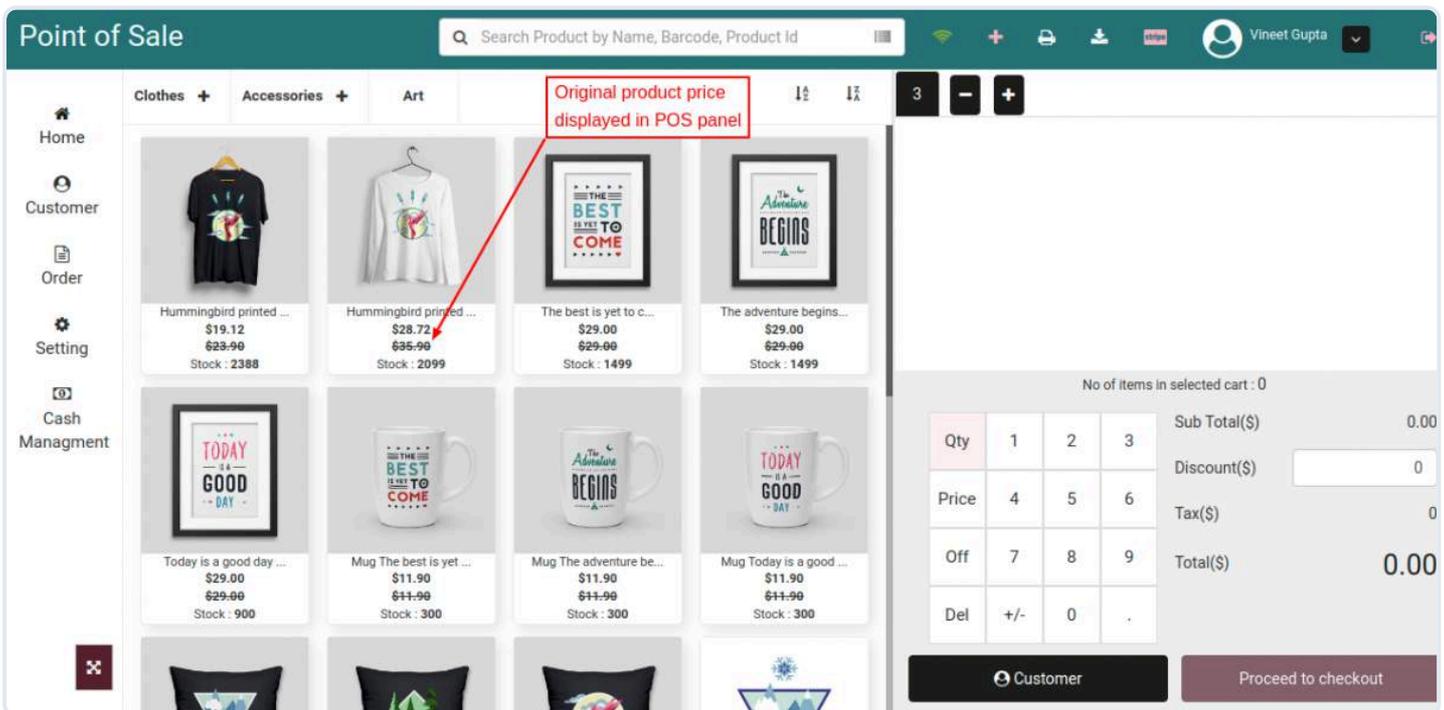


If admin has selected “Price (Tax Included) in “Change Product Price in cart” field. Now, when an employee changes the product price then **“tax included price”** will also change as shown below:



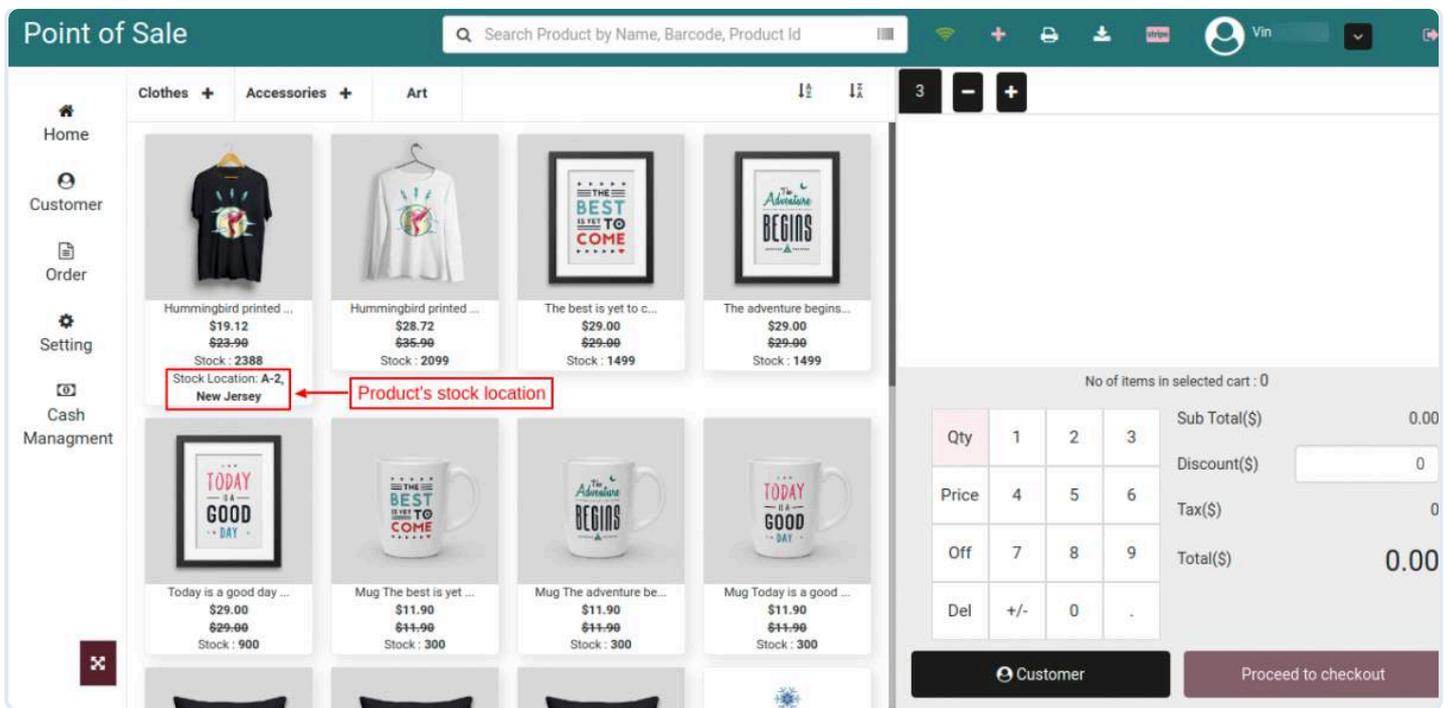
Show price without any reduction in POS panel

If enabled, then the original price of the product will also display in POS panel.



Show stock location on POS panel

If enabled, then product's stock location will displayed in POS panel as show in the below screenshot.



Cash Register

The admin can enable cash register to:

- Track the transactions done on POS in the register.
- View a list of orders placed via specific payment method.
- Record opening balance to calculate the earning in a day.
- Record cash withdrawal and deposit.
- Set closing balance for payment modes.

Once the admin has enabled cash register field, a new tab “Cash Management” gets available in the POS panel where the sales agent can view the incoming and outgoing transactions of the POS outlet.

Point of Sale

Search Product by Name, Barcode, Product Id

Vineet Gupta

Cash Management

Download Pdf Close Set Closing Balance Click here to set closing balance for each payment mode Cash Withdraw Cash Deposit

Register Details

Register Reference: POS/2 - 2023-08-04 08:22:40

Sales Person: Vineet Gupta Opening Balance: \$100.00

Point of Sale (Outlet): Outlet Name Opening Date: 2023-08-04 08:22:40

Opening balance Click here to record withdrawal or deposit of cash

Summary of Payment Methods Total sales via different payment modes after opening cash register

Payment Method	Total Cash Movement	Transactions Subtotal	Closing Balance	Difference
Cash	\$100.00 ↑	\$11.90 ↑	\$0.00	\$111.90 ↑
Card Payment	\$0.00	\$28.72 ↑	\$0.00	\$28.72 ↑
Cheque	\$0.00	\$0.00	\$0.00	\$0.00
Stripe POS	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$100.00	\$40.62	\$0.00	\$140.62

Product Configuration

While configuring the “Product Settings”, admin has to:

- Set number of characters for product name which will be visible on POS.
- Specify the product quantity for a low stock warning so that once the product quantity gets equal to or less than this quantity then a low stock warning sign will display on POS.
- Select the parameters with which an employee can search for a product on POS.
- Select barcode search type either UPC or EAN.
- Enable/Disable the display of tag on combination products on POS.

Note: This POS module is not compatible with Advance Stock Management feature of Prestashop 1.6.

POS / Configuration

Configuration

POS shop Generate barcodes Help

General

General

* POS heading Point of Sale en

Enter POS heading to be displayed to sales agent on POS system

* Shop name Demo Shop en

Enter shop name that will display on POS/Order receipt

Change product price in cart Price (Tax excluded)

Set price (tax incl. or excl.) that will change on updating product price in cart

Price change effect in cart product will be either tax included or tax excluded.

Voucher field Enabled

Message on POS cart Enabled

Enable/Disable the display of voucher field and message box on POS cart

* POS theme color #0D7377

Set color for POS theme

* POS buttons color #212121

Set colors for POS buttons

Show price without any reduction in POS panel Enabled

Enable to display price without any reduction in POS panel

Show stock location on POS panel Enabled

Enable to display stock location on POS panel

Cash register Disabled

Enable to record transactions in cash register

If yes then POS record each transaction in register to generate daily report.

* Number of products load Initially 10000

Set number of products to be load initially

Initially configured no of products load and rest will loaded in background to improve load time of POS

* Number of customers load Initially 10000

Set number of customers to be load initially

Initially configured no of customers load and rest will loaded in background to improve load time of POS

* Number of orders load Initially 10000

Set number of orders to be load initially

Initially configured no of orders load and rest will loaded in background to improve load time of POS

* Limit no of orders to load 10000

Set number of orders to be displayed on POS end

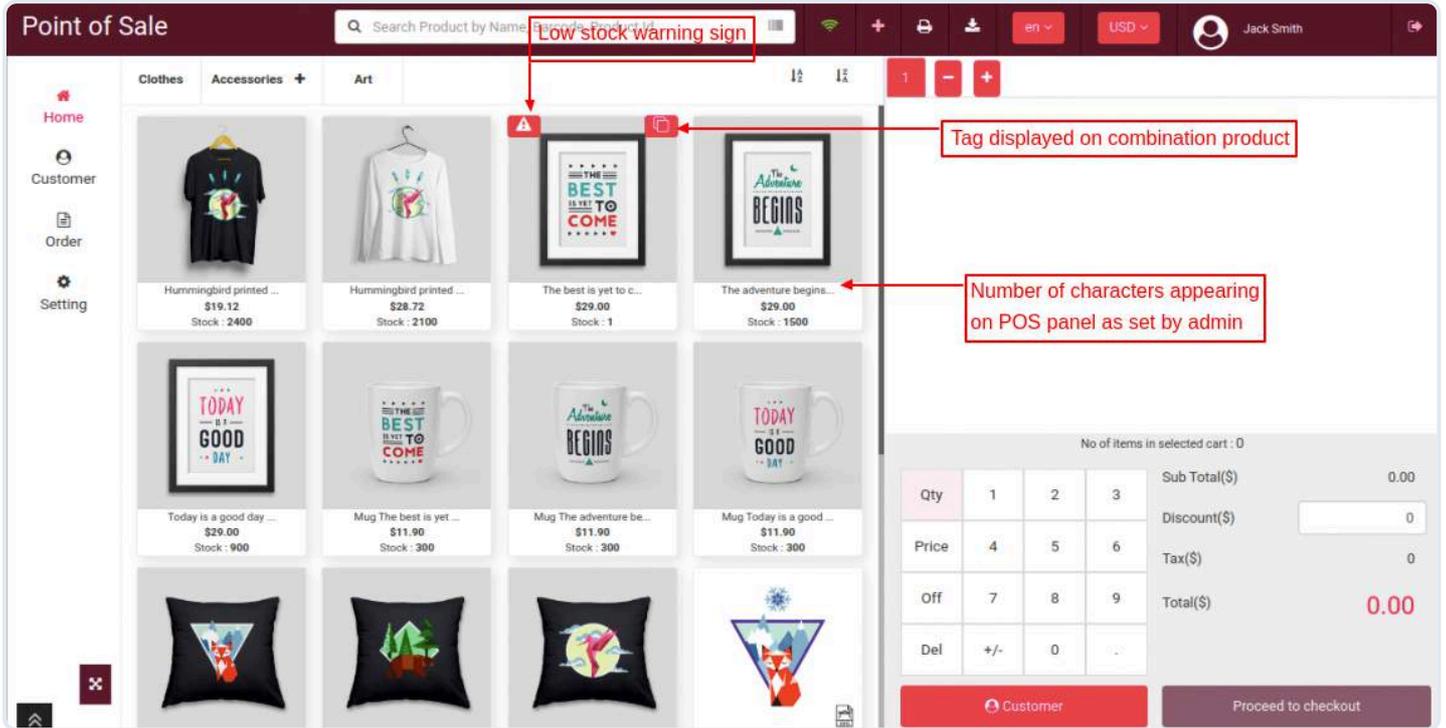
To improve POS performance, limit recent orders counts shown by configuring the system to display only the most recent orders in descending order.

Save

Assign product automatically when create/update

When admin creates a product in the back office, that product will automatically assigned to the selected outlet if this field is enabled. Also, if admin updates a product, then the product will assign to the outlet if its not assigned.

Front End View



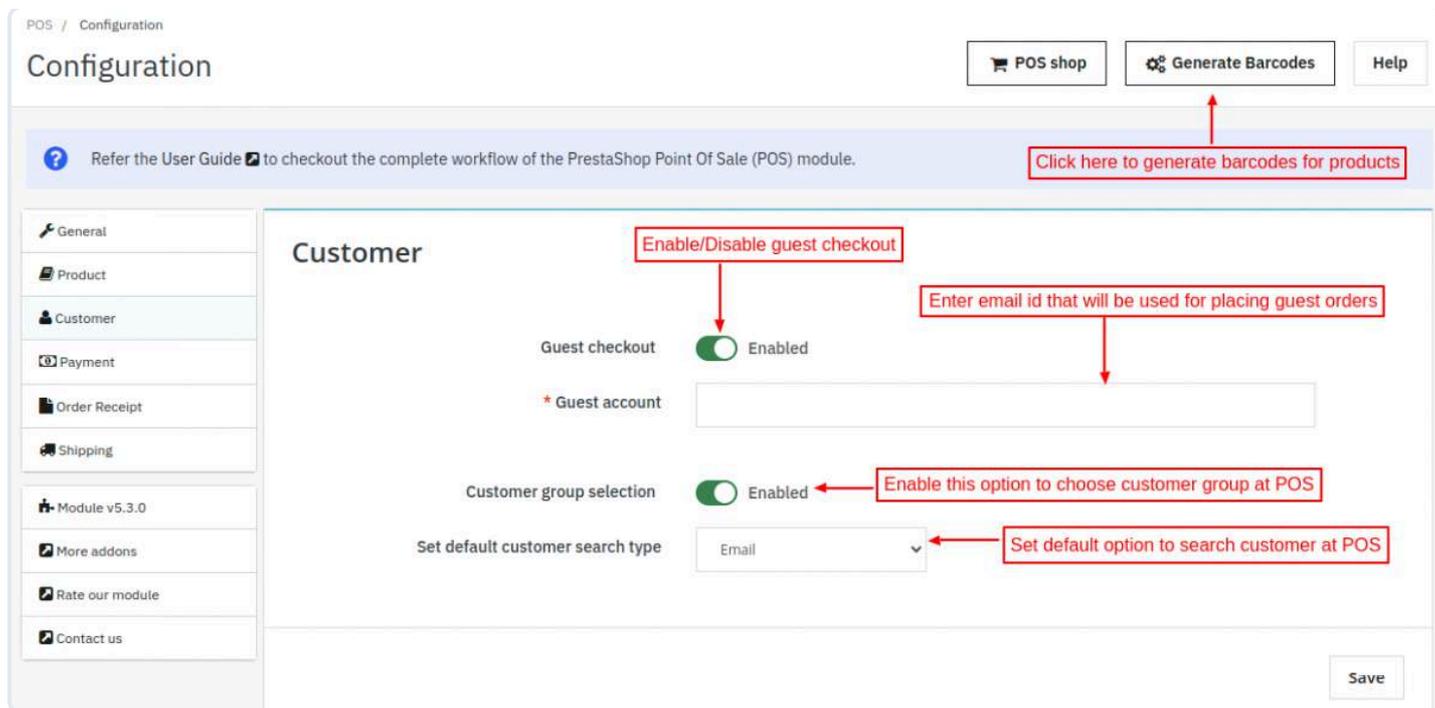
Show Outlet Product Active on Assign

If enabled, then after assigning the product to an outlet the POS status will be active which means that the product assigned to an outlet is active on POS.

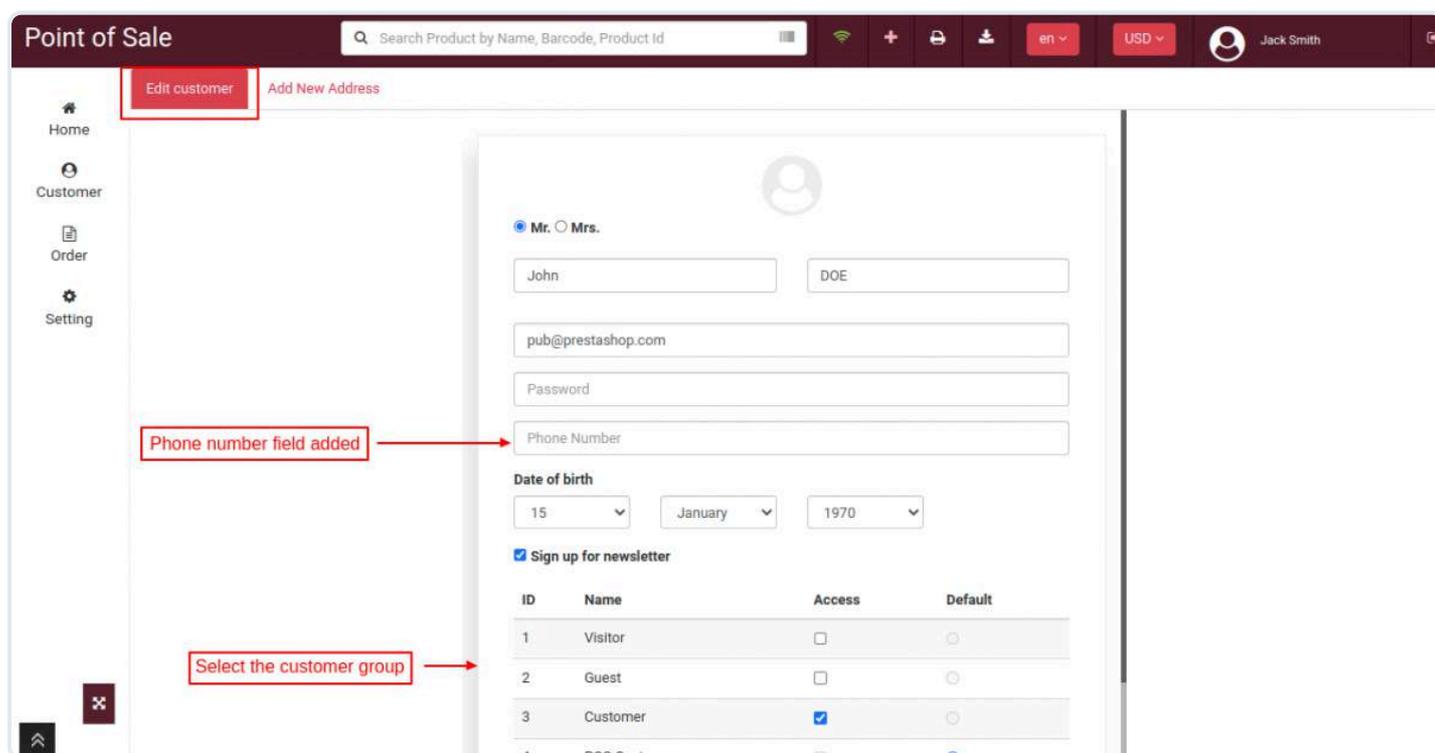
Customer

By default, the guest checkout is disabled in Prestashop point of sale system as only the registered customers can place an order.

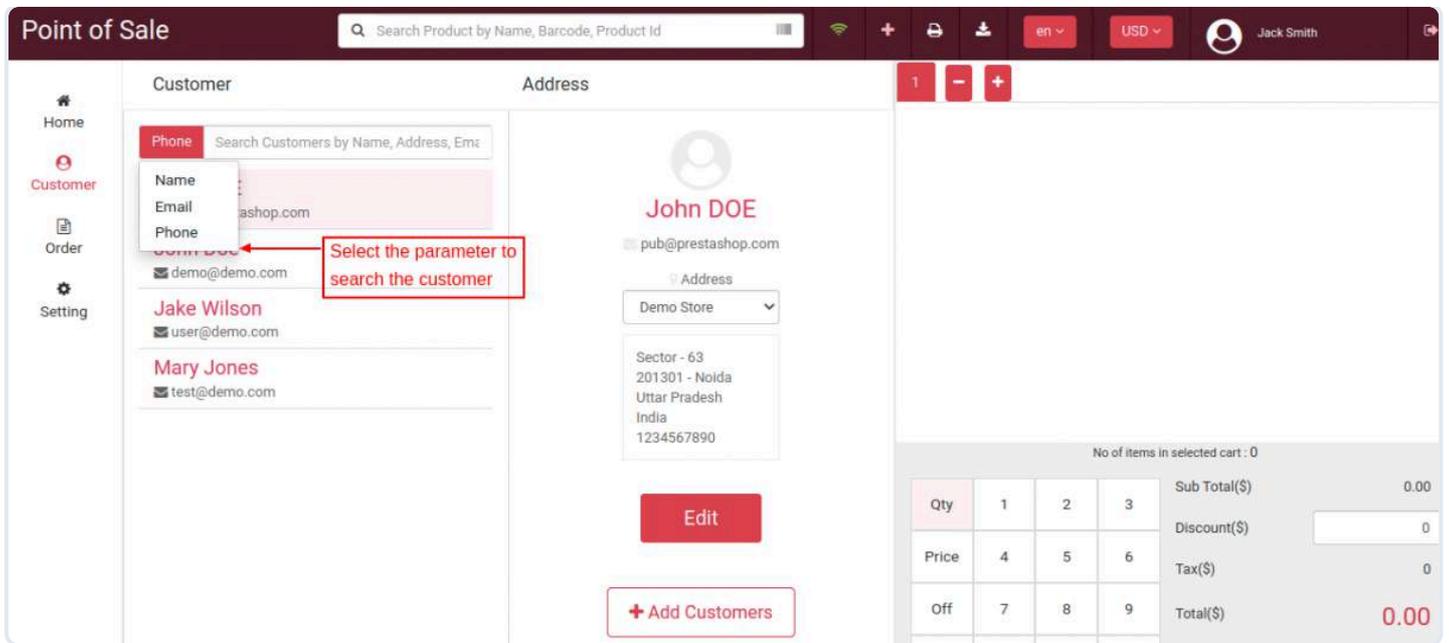
Admin can enable guest checkout by setting up a default email id which can be used for placing all the guest orders. Also, select the default parameter to search the customer at POS end.



If you enable customer group selection, then you can assign groups to the customer at POS end. To do so, edit the customer detail and assign the group.



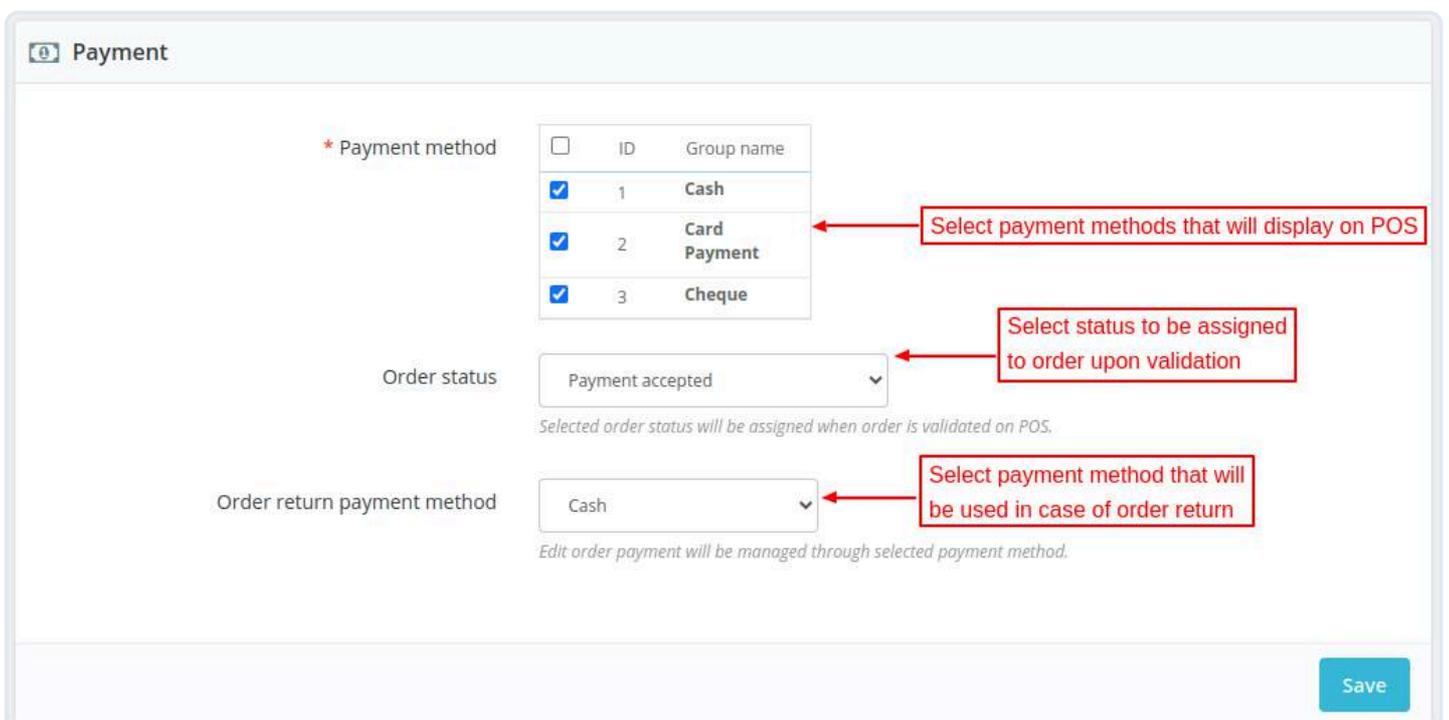
Now, you can also search the customer by their name, email and phone number. This will enhance the customer search functionality at POS end.



Payment Methods

Under “Payment Methods”, the admin can:

- Select payment modes which that will be available to employees on POS.
- Choose payment method to be used in case of order return.
- Configure order status that will assign to the order upon validation on POS.



Order Receipt

Under “Order Receipt” admin can:

- Choose which type of printing you want to use.
- Enter the printer name with which system gets connected.
- Enable/Disable the display of product discount, order discount, and barcode on order receipt.
- Enable/Disable sending of email to customer through POS when his order gets placed.
- Enable cash drawer to open it on the command of invoice printing. Cash drawer is an integral part of the POS which is used to manage daily cash transactions of the shop.

Raw Printing

Our module supports ESCPOS language. For raw printing, the POS printer/ thermal printer which you are using must support ESCPOS language.

How to configure Printer

Before using the printer, follow the instructions given below:

1. Install Java 8 or the higher version from the link: <https://java.com/en/download/>
2. Download the QZ tray from the link: <https://qz.io/download/>
3. Install it as a typical program on your PC
4. Launch the QZ tray application
5. Configure the printer name in the backend POS configuration page.

In order to check the compatibility of the POS printer with our POS. Please open the [link](#). Then, select ESC/POS language and then print.

Refer the User Guide to checkout the complete workflow of the PrestaShop Point Of Sale (POS) module.

General

Product

Customer

Payment

Order Receipt

Shipping

Module v5.3.0

More addons

Rate our module

Contact us

Order receipt

Select printing type

Raw printing

Select the type of printing for invoice receipts

Printer name

Enter the name of printer to connect with POS

If printer name is added then, system will connect to this specified printer.

* Printer encoding

Cp850

Set printer encoding

Default encoding is Cp850, you can fill supported code page for your printer.

Connect printer automatically



Enable to connect printer automatically upon page load

Open cash drawer



Yes

Enable to open cash drawer on command of invoice printing

Display product discount



Enabled

Enable to display product discount on POS receipt

Send email to customer on order through POS



No

Enable to send email to customer for orders placed via POS

Display order discount



Enabled

Display barcode



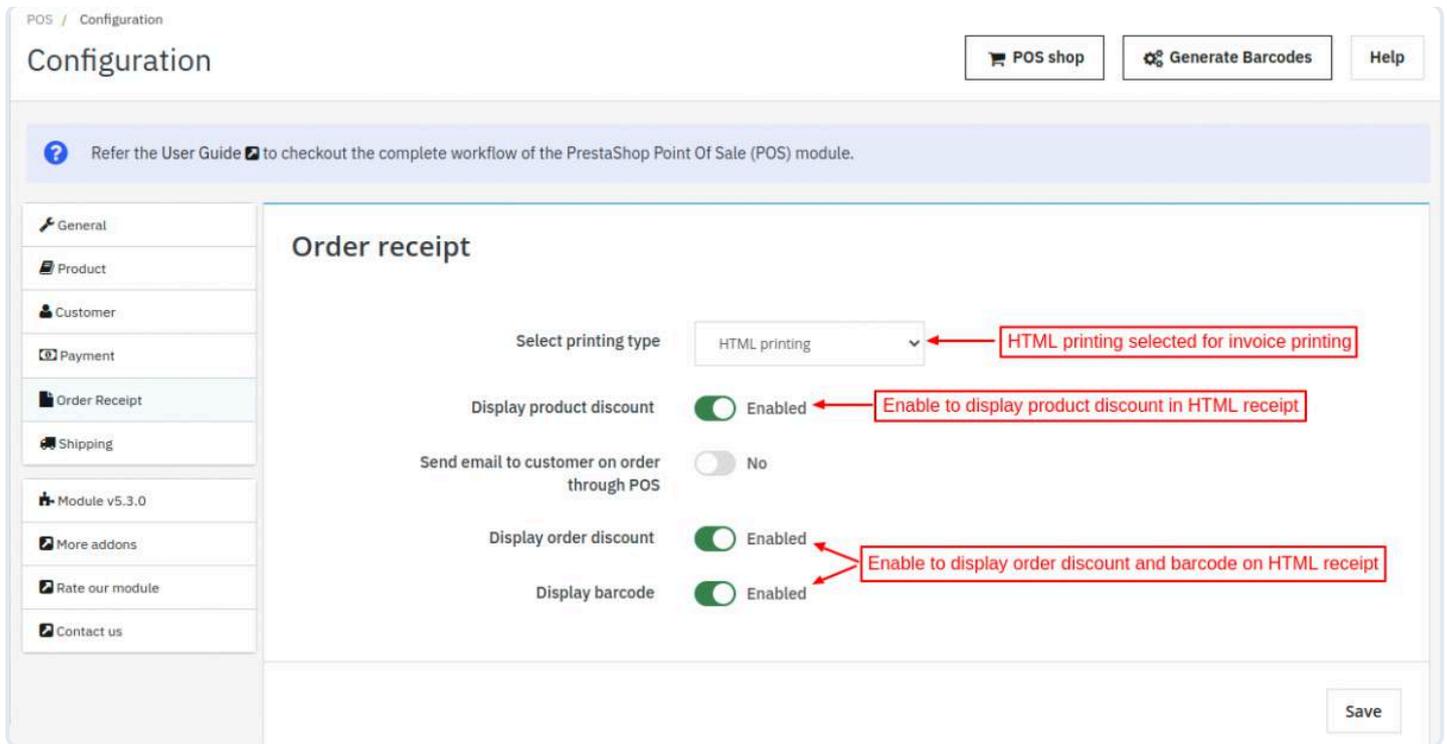
Enabled

Enable to display order discount and barcode on order receipt

Save

HTML Printing

The module also supports HTML printing.



Front End View

In the case of raw printing, the following page opens at the POS end.

.

In the case of HTML printing, the following page will open at POS end. Here, the sales agent can choose to simply save this file as PDF or print it via a selected printer.

.

Payment method, tendered amount, and change amount will display on invoice receipt.

Shipping

In case the products need to be delivered, the admin can enable shipping and select the shipping methods that will be available on POS.

POS / Configuration

Configuration

POS shop Generate Barcodes Help

Refer the User Guide to checkout the complete workflow of the PrestaShop Point Of Sale (POS) module.

Shipping

Shipping Yes

* Shipping method

<input type="checkbox"/>	ID	Group name
<input checked="" type="checkbox"/>	1	Click and collect
<input checked="" type="checkbox"/>	2	My carrier

Default shipping: My carrier

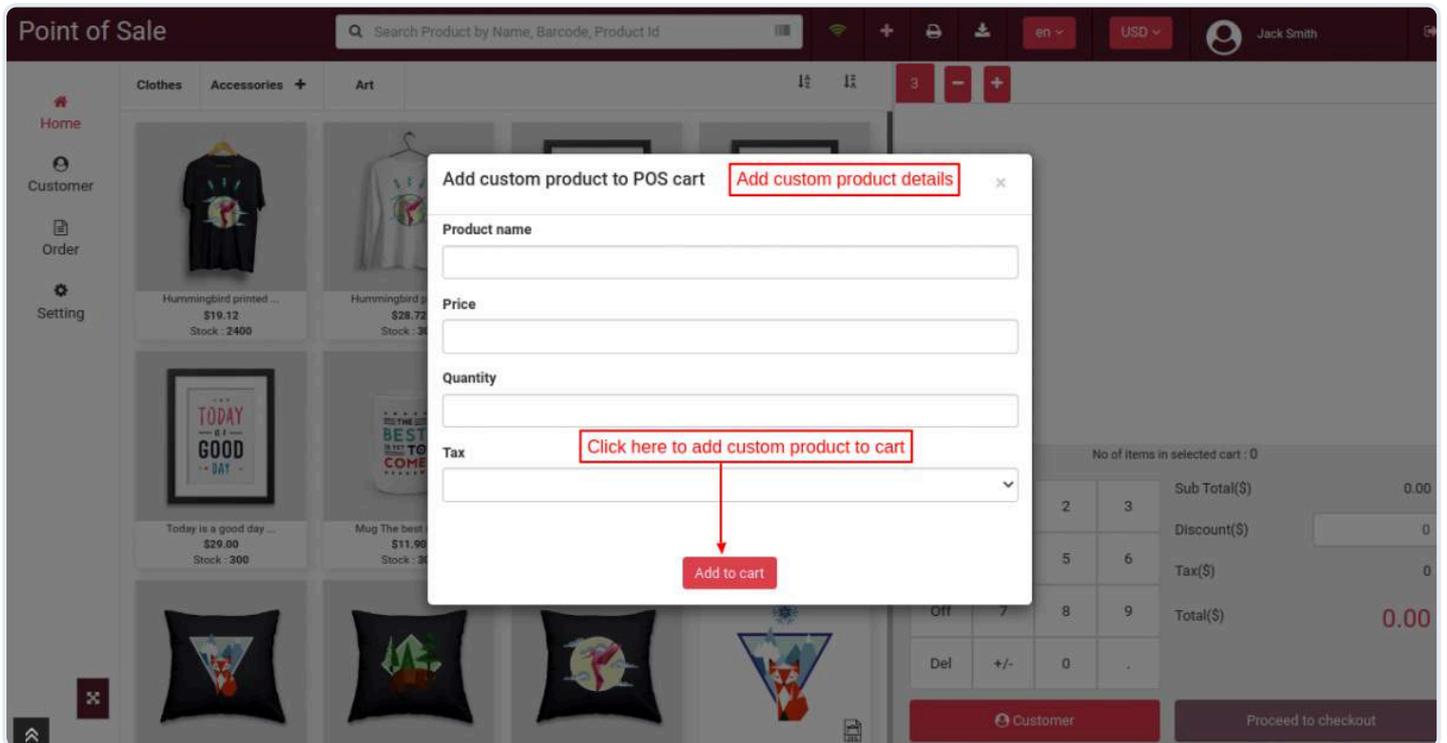
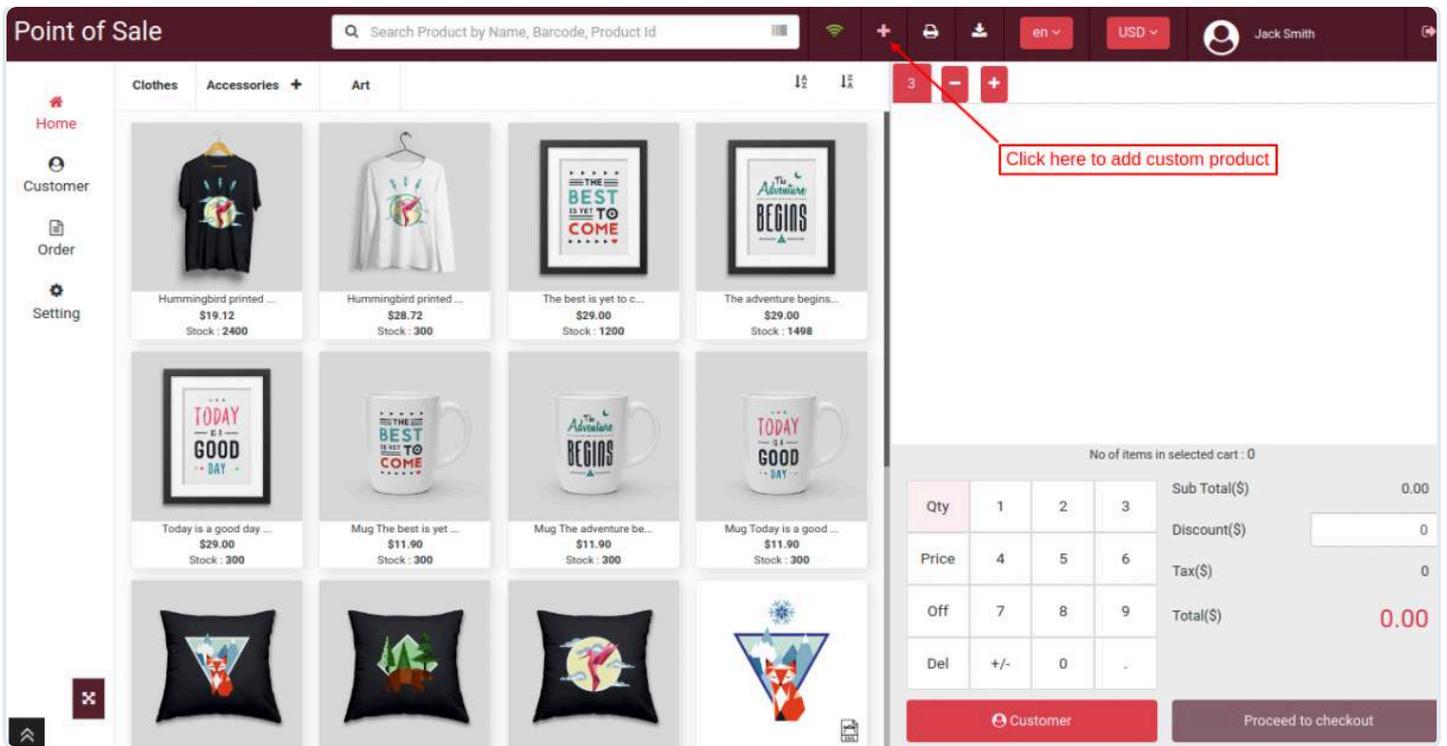
Save

Select shipping methods that will be available on POS

If shipping is enabled, then customer's delivery address will display on invoice receipt.

Add Custom Product

The POS cashier/employee can quickly create items not yet available in stores and add them to shopping cart in seconds.



Add/Manage Outlets

Admin can add/manage outlets by navigating through Manage POS->Outlets.

Customer Service
Stats

IMPROVE

- Modules
- Design
- Shipping
- Payment
- International

CONFIGURE

- Shop Parameters
- Advanced Parameters

POS

- Manage POS
- Configuration
- Dashboard
- Outlets

Manage POS / Outlets

Outlets

Click here to add an outlet → [+](#) [?](#)
Add Outlet Help

OUTLETS 1

ID	Outlet Name	Alias Name	Post Code	Country	Status	
1	Demo Outlet	Demo Outlet	11207	United States	✓	Edit

Quick Access ▾

View my shop

Manage POS / Outlets

Add new

ADD OUTLET

Enter outlet details here →

* Outlet Name

Identification number

* Address

Address (2)

* City

* Zip/postal code

* Country

* State

Home phone

Enter address and contact details of an outlet →

Active Outlet YES NO → Enable/Disable outlet from here

* Allowed currency → Select the currency(ies) which will be applicable in an outlet

* Outlet default currency → Select default currency of an outlet

* Allowed languages → Select the language(s) which will be allowed in an POS outlet

* Outlet default language → Select default language of the POS outlet

After saving the outlet details admin can assign products to the outlet.

Quick Access ▾ Search

View my shop POS shop

Manage POS / Outlets

Edit: Test Outlet

Click here to assign all the products to outlet

Assign All Product Assign Product Help

Click here to assign specific products to the outlet

EDIT OUTLET

* Outlet Name Test Outlet

Identification number

* Address A-101, Brooklyn

Address (2)

* City New York

* Zip/postal code 11204

* Country United States

* State New York

Home phone

Active Outlet YES NO

* Allowed currency US Dollar ✕

* Outlet default currency US Dollar

* Allowed languages English (English) ✕

* Outlet default language English (English)

Cancel Save and Stay Save

OUTLET PRODUCTS 0

ID	Product ID	Product Image	Product Name	Price	Status	POS Status	Quantity
 No records found							

Back to list

Admin can assign all the Prestashop products to an outlet at once by clicking on “Assign All product” button.

Edit: Test Outlet

EDIT OUTLET

* Outlet Name

Identification number

* Address

Address (2)

* City

* Zip/postal code

* Country

* State

Home phone

Active Outlet YES NO

* Allowed currency

* Outlet default currency

* Allowed languages

* Outlet default language



Cancel



Save and Stay



Save

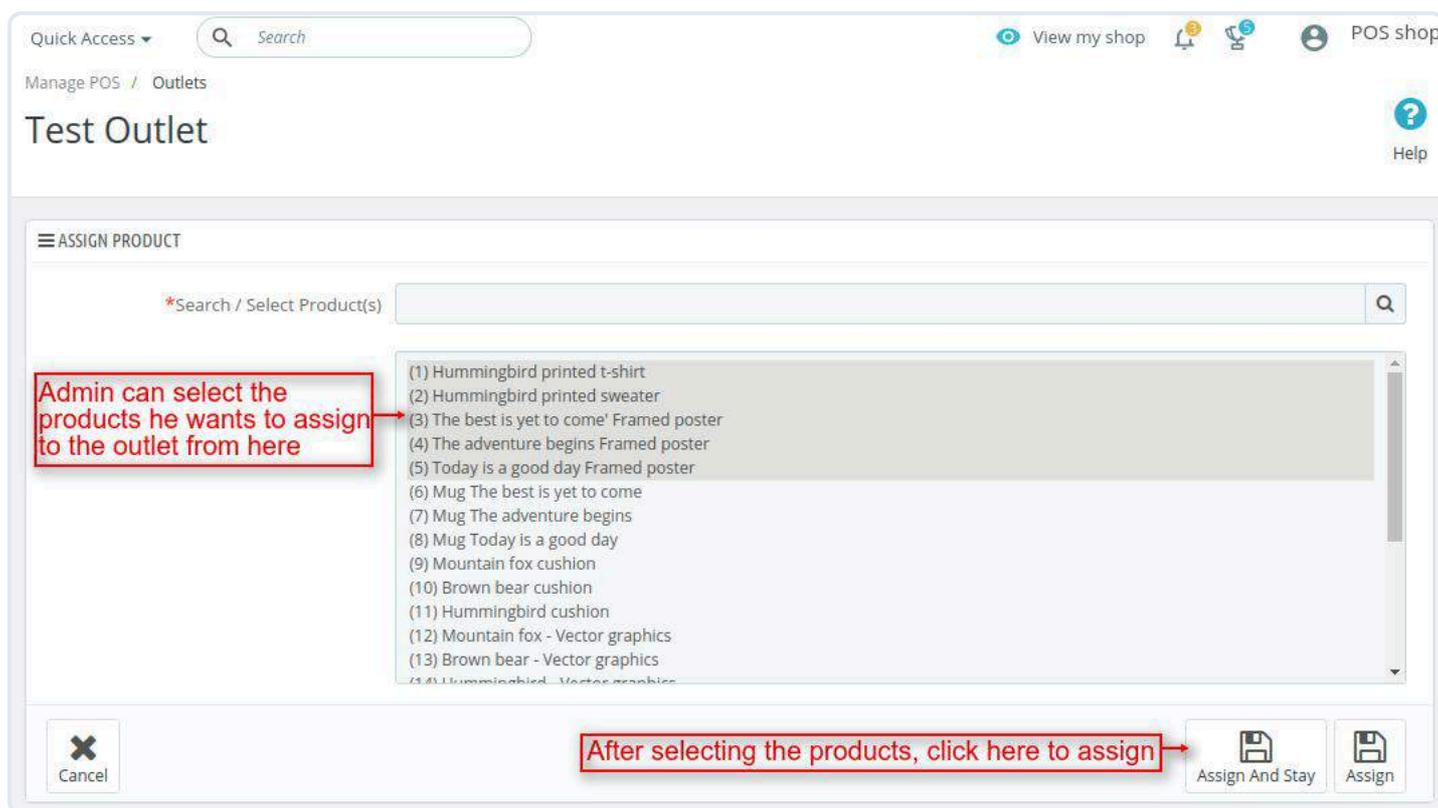
OUTLET PRODUCTS 23

All the Prestashop products assigned to an outlet

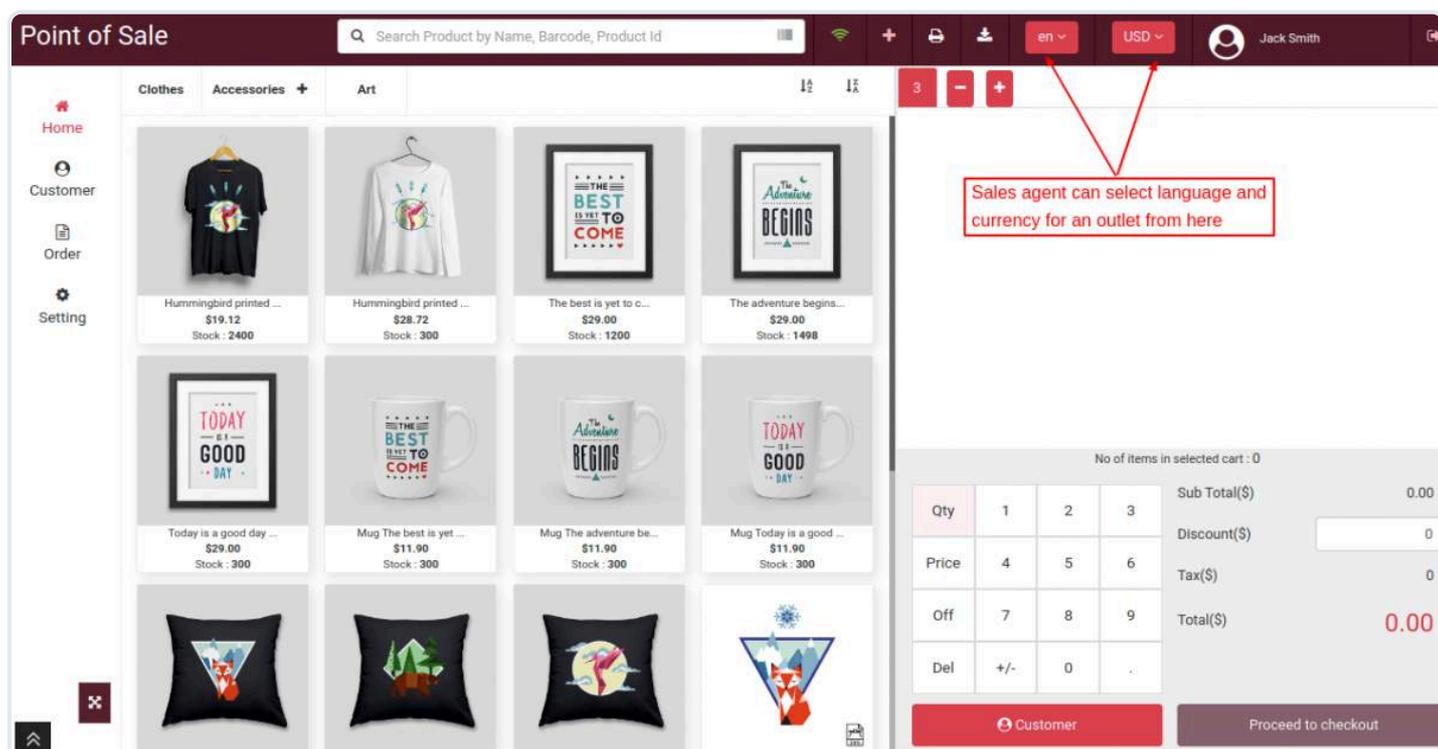


ID	Product ID	Product Image	Product Name	Price	Status	POS Status	Quantity	
-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	12	1	 Hummingbird printed t-shirt	\$30.00	Enabled	<input checked="" type="checkbox"/>	0	 Edit ▾
	13	2	 Hummingbird printed sweater	\$35.90	Enabled	<input checked="" type="checkbox"/>	0	 Edit ▾
	14	3	 The best is yet to come' Framed poster	\$29.00	Enabled	<input checked="" type="checkbox"/>	0	 Edit ▾
	15	4	 The adventure begins Framed poster	\$29.00	Enabled	<input checked="" type="checkbox"/>	0	 Edit ▾
	17	6	 Mug The best is yet to come	\$10.00	Enabled	<input checked="" type="checkbox"/>	0	 Edit ▾
	29	18	 Hummingbird notebook	\$12.90	Enabled	<input checked="" type="checkbox"/>	1200	 Edit ▾
	30	19	 Customizable mug	\$13.90	Enabled	<input checked="" type="checkbox"/>	300	 Edit ▾
	31	20	Schützenfisch mit dunklem Längsstreifen	\$80.00	Enabled	<input checked="" type="checkbox"/>	50	 Edit ▾

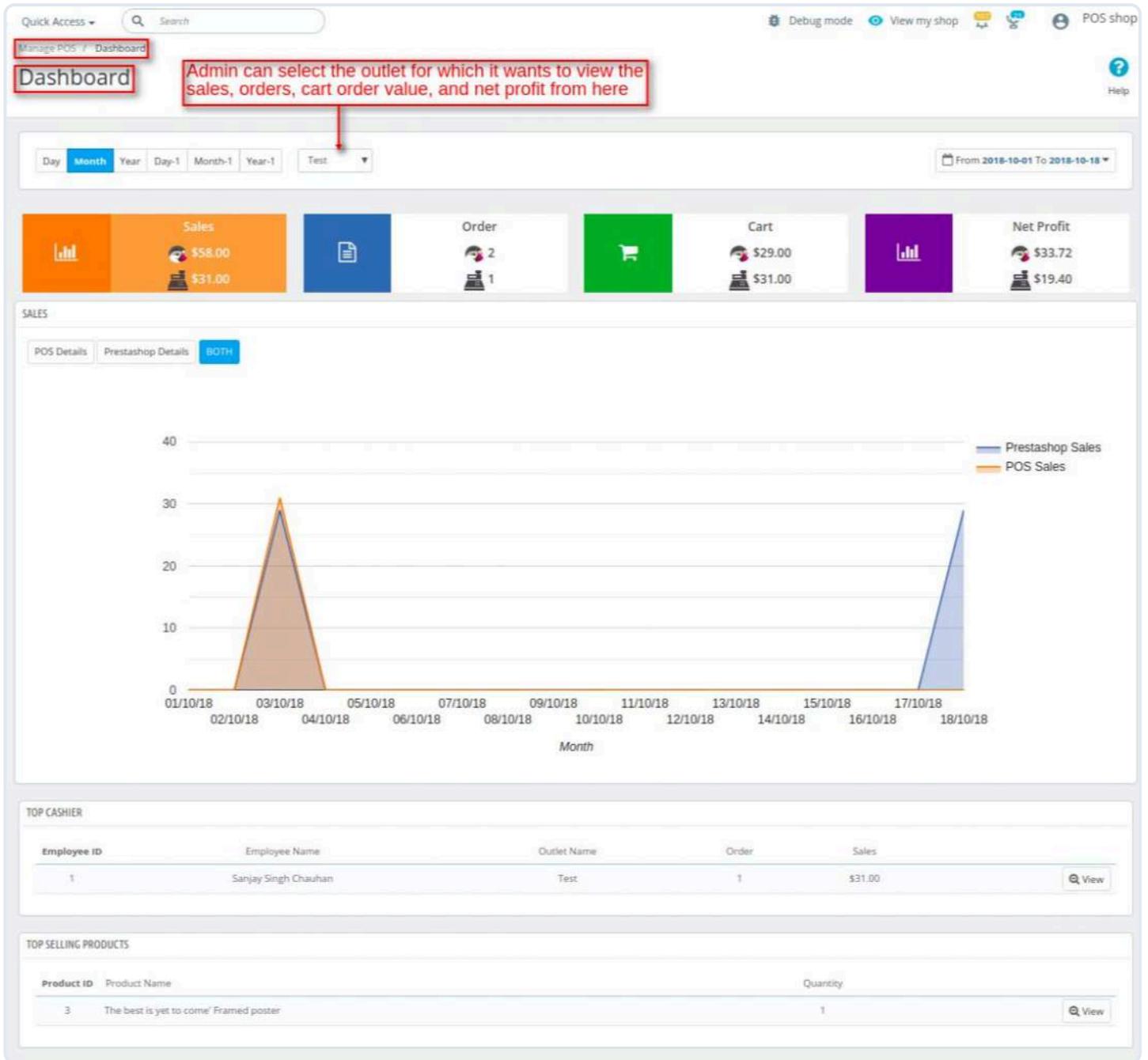
Admin can also assign specific products to the outlet by clicking on “Assign Product” button.



The sales agent can select the language and currency for the POS outlet if admin has assigned multiple languages and currencies to the outlet from the backend.



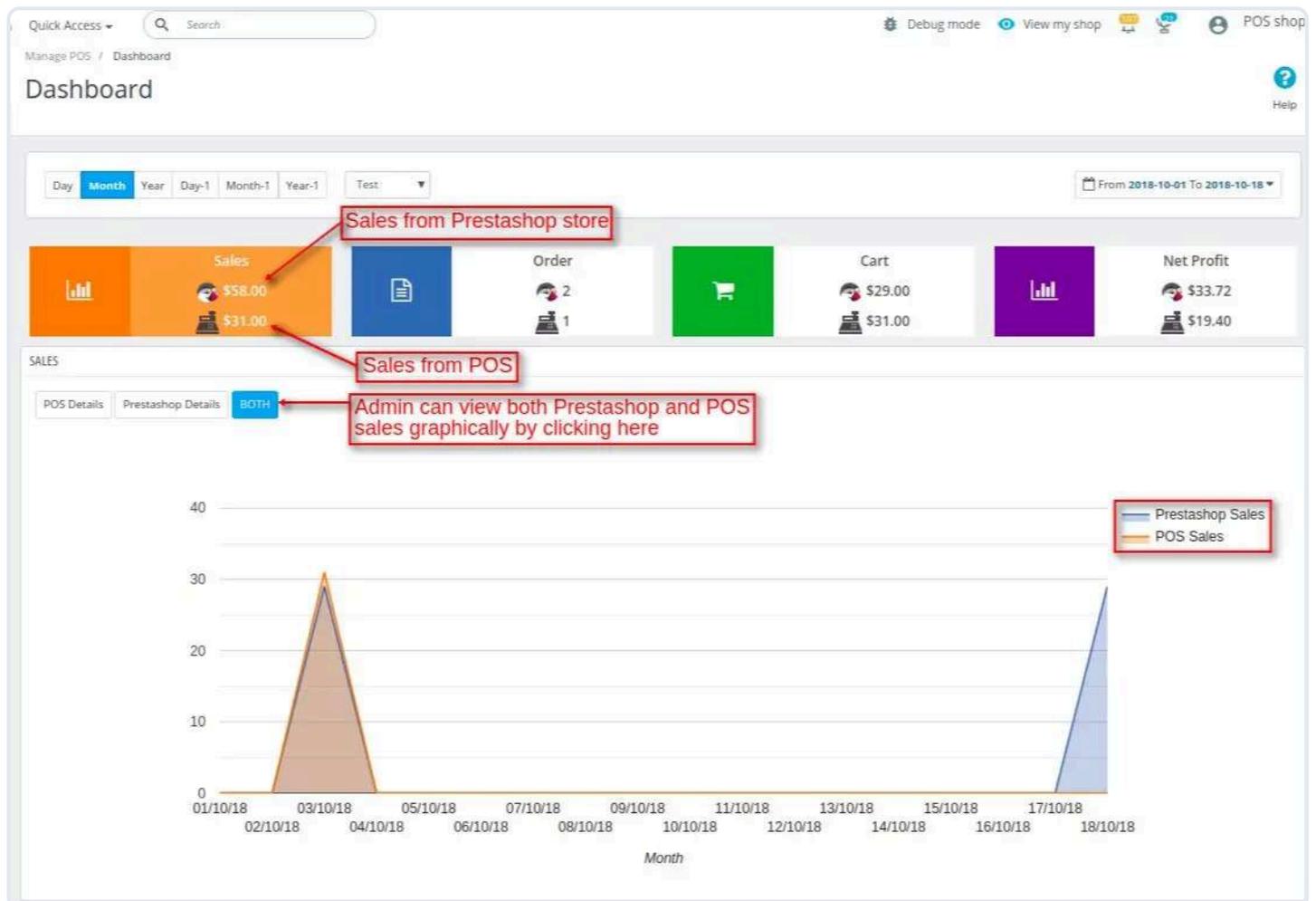
POS Dashboard



In POS Dashboard, admin can view the complete statistics for POS. Admin can view total sales, number of orders, average cart value, and net profit from POS as well as the Prestashop store.

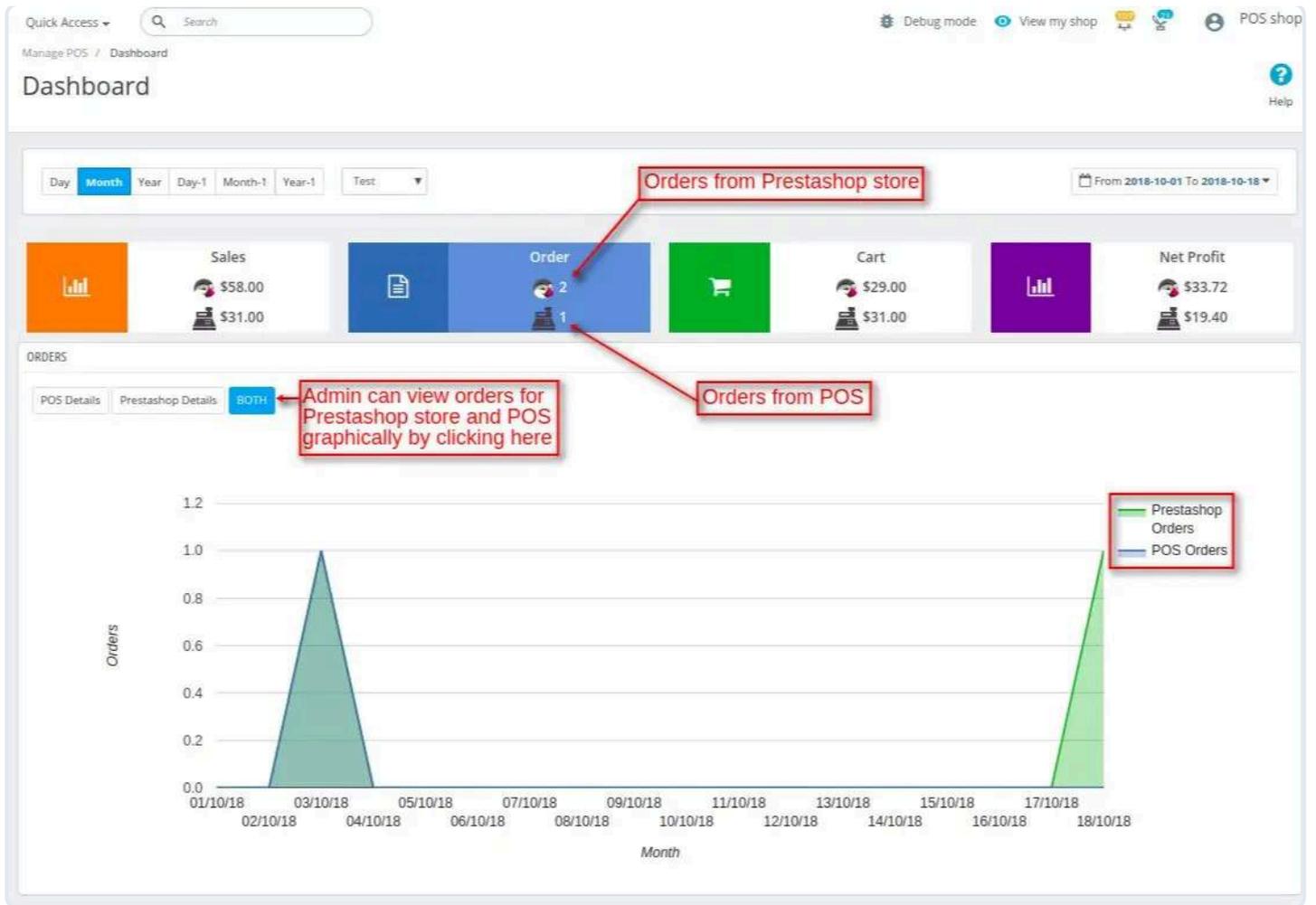
Sales

Admin can check the total sales that have generated from POS as well as the Prestashop store.



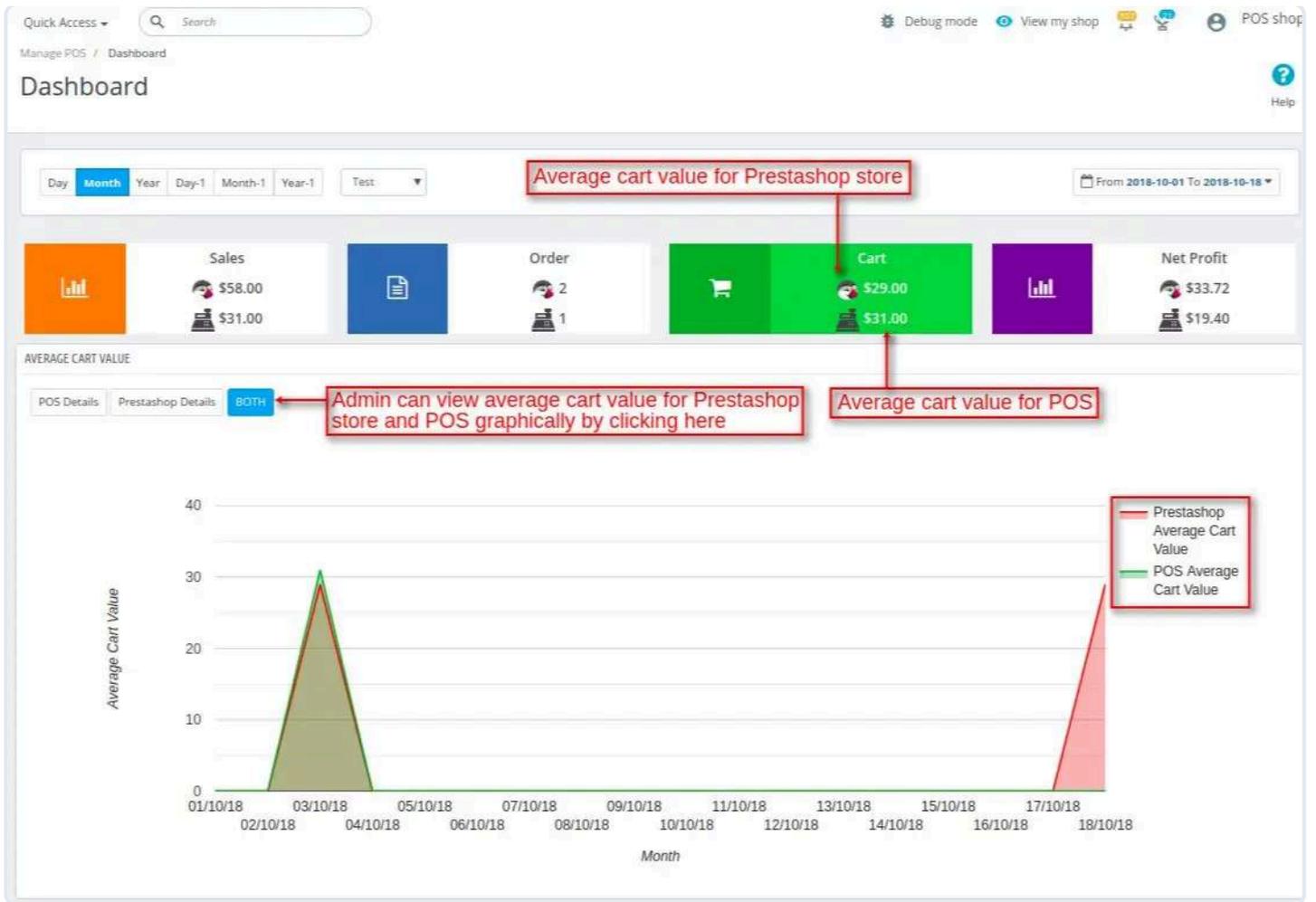
Number Of Orders Received

Admin can view the number of orders received from POS as well as the Prestashop store.



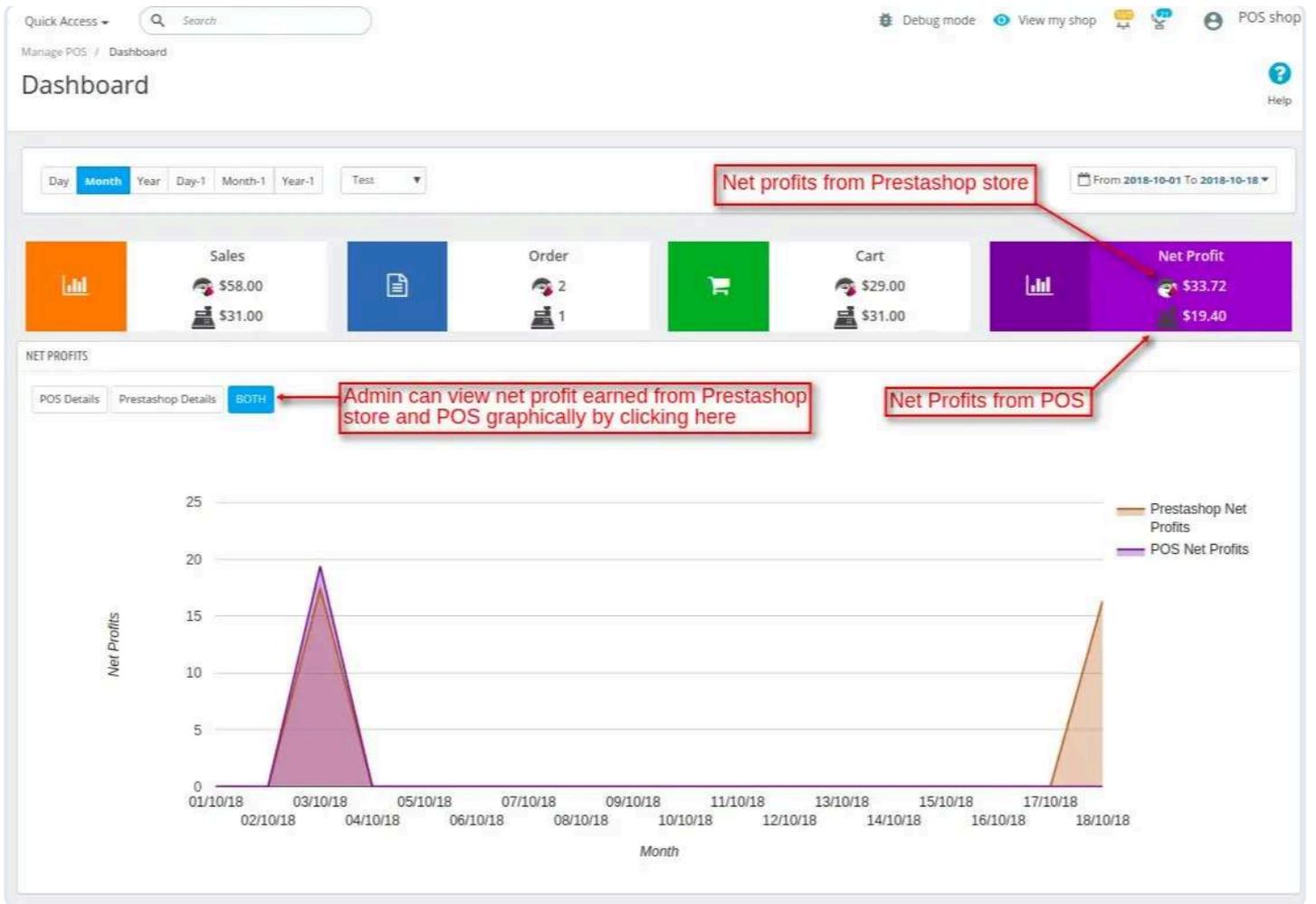
Average Cart Value

In POS dashboard, admin can also view the average cart value for POS and Prestashop store as well.



Net Profits

In POS dashboard, admin can also view the Net profits earned from POS as well as the Prestashop store.



Top Cashier

TOP CASHIER

Employee ID	Employee Name	Outlet Name	Order	Sales	
4	test customer test	Demo Outlet	5	\$147.00	View

Top Selling Products

TOP SELLING PRODUCTS

Product ID	Product Name	Quantity	
1	Hummingbird printed t-shirt	5	View

Assigning Customer Groups

After the installation of the module, a **POS Customer** group gets automatically added.

Customer Settings / Groups

Groups

Customers | **Groups** | Titles

POS shop

Quick Access | Search | View my shop | POS shop

Add new group | Recommended Modules | Help

PrestaShop has three default customer groups:
Visitor - All persons without a customer account or customers that are not logged in.
Guest - All persons who placed an order through Guest Checkout.
Customer - All persons who created an account on this site.

GROUPS 4

ID	Group name	Discount (%)	Members	Show prices	Creation date	
1	Visitor	0.00 %	0	Yes	09/03/2019	Edit
2	Guest	0.00 %	0	Yes	09/03/2019	Edit
3	Customer	0.00 %	3	Yes	09/03/2019	Edit
9	POS Customer	0.00 %	1	Yes	11/27/2019	Edit

Bulk actions

Adding Sales Employees

Admin can add the sales employee by navigating through Configure->Advanced parameters->Team->Employees.

Quick Access

Team / Employees View my shop POS shop

Employees

Click here to add a new employee

Add new employee Help

Employees Profiles Permissions

EMPLOYEES 2

ID	First name	Last name	Email address	Profile	Active	Pos Employee	
1	Demo	Demo	demo@demo.com	SuperAdmin	<input checked="" type="checkbox"/>	PDS Outlet	
2	Test	Test	test@test.com	POS	<input checked="" type="checkbox"/>	PDS Outlet	

Employee has been assigned to a POS outlet by admin

EMPLOYEE OPTIONS

Password regeneration: 360 minutes

Memorize the language used in Admin panel forms: No

Save

While adding a new employee admin can assign him/her to the outlet.

Quick Access

Team / Employees View my shop POS shop

Add new

Help

Employees Profiles Permissions

EMPLOYEES

* First name: Demo **Enter employee's name here**

* Last name: Test **Enter employee's name here**

Your avatar in PrestaShop 1.7.x is your profile picture on [PrestaShop.com](https://www.prestashop.com). To change your avatar, log in to PrestaShop.com with your email and follow the on-screen instructions.

* Email address: demo@test.com **Enter employee's email id here**

Password:

Subscribe to PrestaShop newsletter: YES NO

Default page: Dashboard

Language: English (English)

Active: YES NO

* Permission profile: Salesman **Select permission profile for an employee from here**

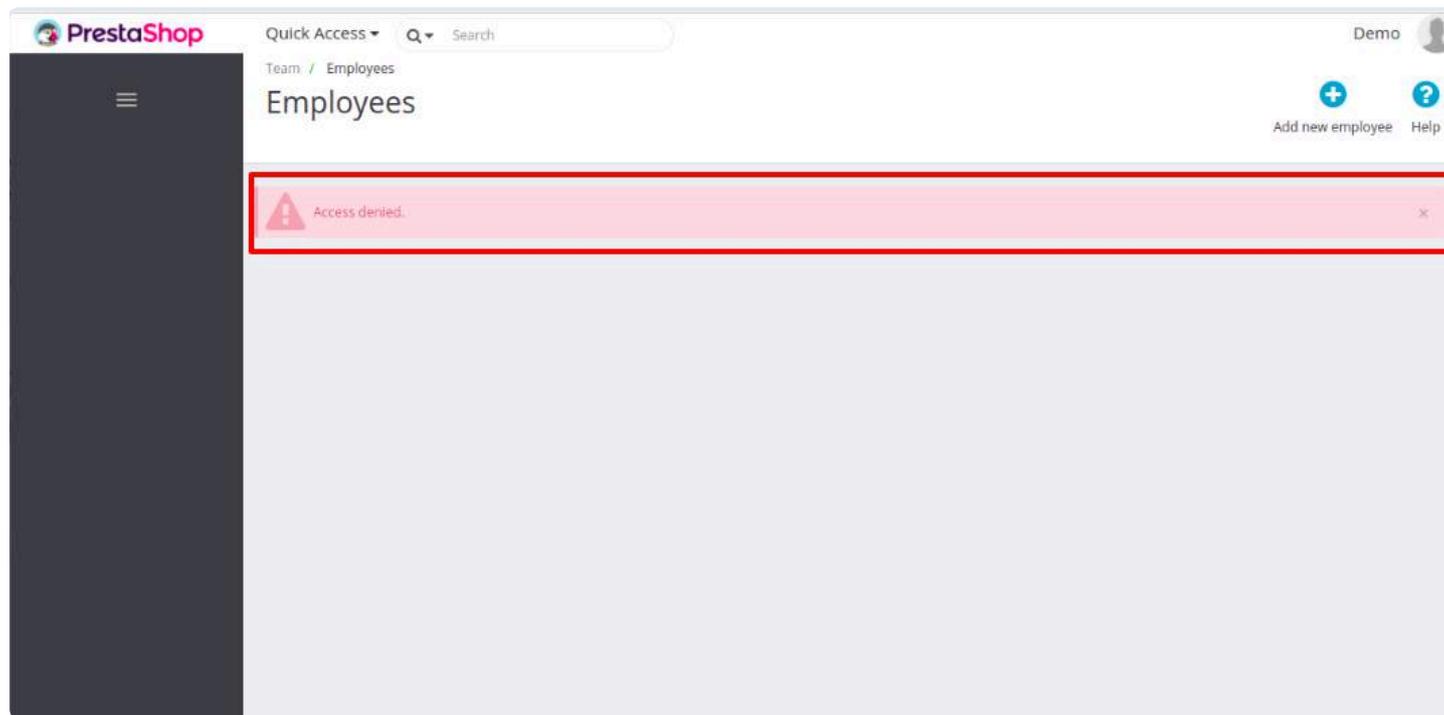
POS Outlet: Demo Outlet **Assign POS outlet to an employee from here**

POS Employee Image: **Upload an image for POS employee from here**

For the best view, please upload a 40 x 40 pixel size PNG image file.

Cancel Save

If admin has set permission profile as “POS” then no employee will be able to access the tabs and a message will display to them as shown below:



If the admin has not assigned any POS Outlet to an employee, then that employee will not be able to log in to POS.

Quick Access ▾ Search

Team / Employees

POS shop

Add new

Employees Profiles Permissions

EMPLOYEES

* First name John

* Last name Doe



Your avatar in PrestaShop 1.7.x is your profile picture on [PrestaShop.com](https://www.prestashop.com). To change your avatar, log in to PrestaShop.com with your email and follow the on-screen instructions.

* Email address john@demo.com

Password

Subscribe to PrestaShop newsletter YES NO

Default page Dashboard

Language English (English)

Active YES NO

* Permission profile Salesman

POS Outlet -- Choose --

POS Employee Image entrepreneur-696976_640.png Add file

For the best view, please upload a 40 x 40 pixel size PNG image file.

Cancel Save

Admin has not assigned any outlet to an employee

The following message will display on screen if an employee has not assigned to any POS outlet by admin.

Front End Workflow Of POS System

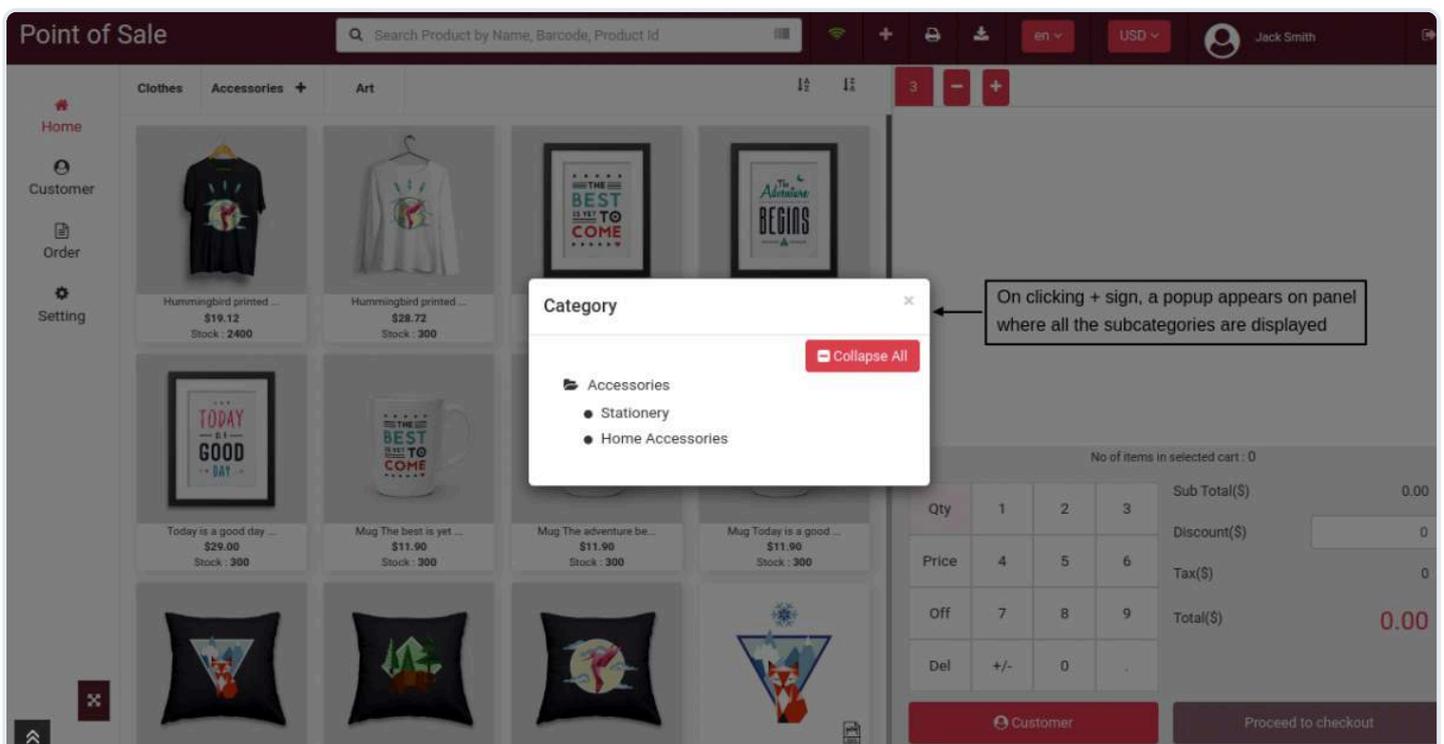
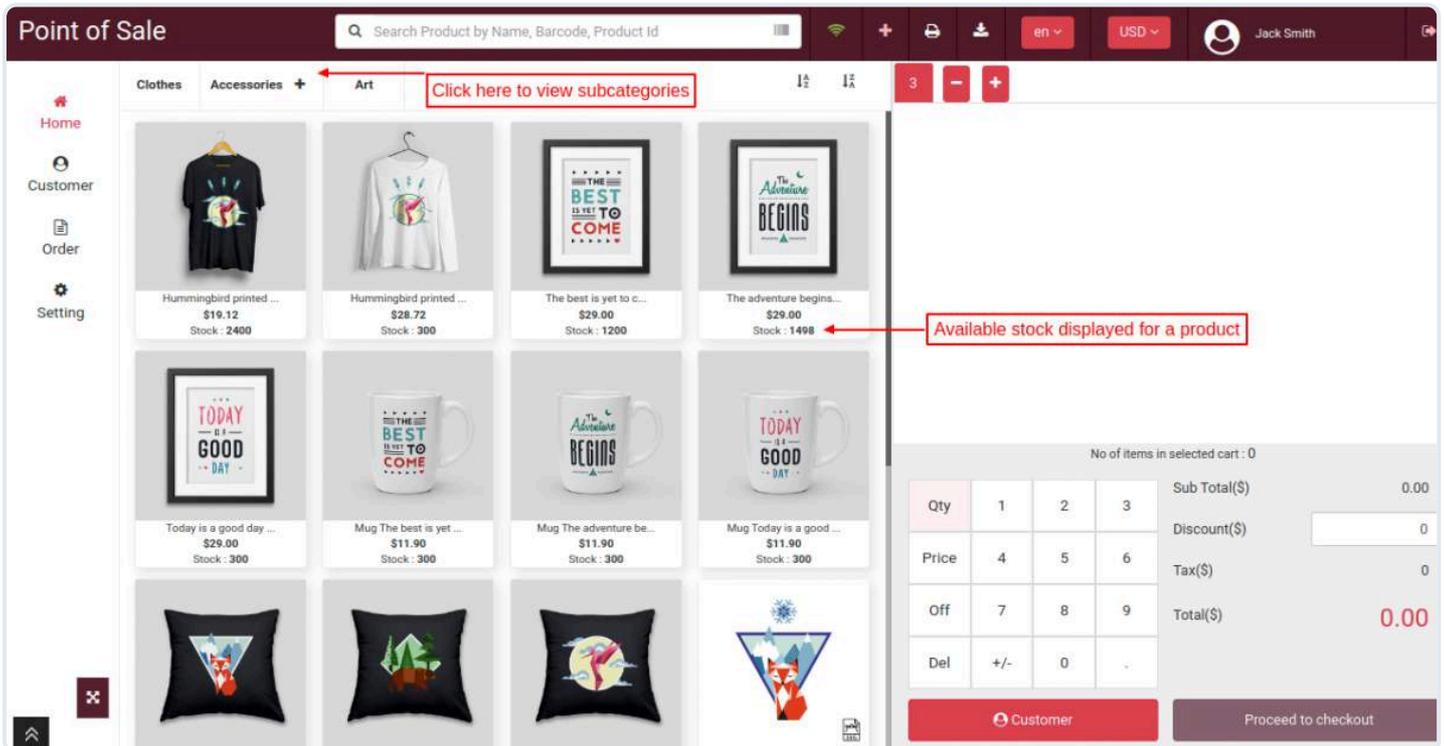
First of all, an employee or sales agent has to log in to the POS System by entering email address and password.

Once the employee has successfully logged in he will redirect to the POS System.

Start New Session

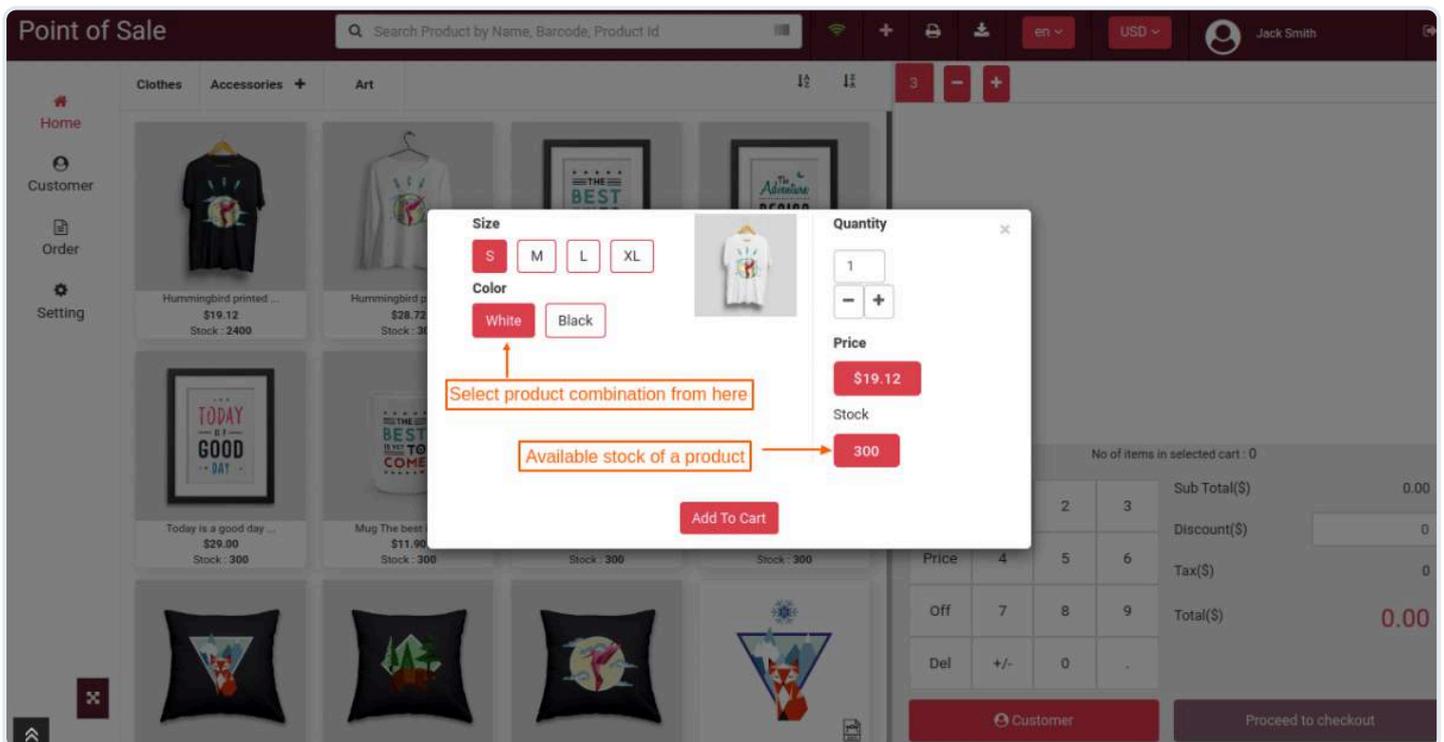
If an employee clicks on “**Start New Session**“, then the products which were added in the cart by an employee during the previous session will be removed and a new session will get started.

After login to POS shop, an employee can view the products, categories and checkout panel. Also, the available stock for each product displayed in the POS panel.



An employee just needs to click on a product for adding it to the cart. In case of a combination product when an employee clicks on the product, a popup appears on screen where he has to select a combination, enter its quantity and then click on “Add To Cart” button.

The stock available for a product also displays in the popup.



Once the products have added to cart, then an employee can:

- Update the quantity of the products.
- Update the Price of the products.
- Give a discount on the products.
- Give Cash discount on an order.
- Remove products from the cart.
- View the number of products added to cart

Point of Sale

Search Product by Name, Barcode, Product Id

en USD Jack Smith

Clothes Accessories Art

Home Customer Order Setting

Hummingbird printed t-shirt \$19.12 (tax incl.) \$19.12 (tax excl.) 1

Click here to add a new cart

Click here to delete the existing cart

Update quantity & price, delete product from cart, and give discount from here

Number of products added to cart

No of items in selected cart: 1

Qty	1	2	3	Sub Total(\$)	19.12
Price	4	5	6	Discount(\$)	0
Off	7	8	9	Tax(\$)	0.00
Del	+/-	0	.	Total(\$)	19.12

Customer Proceed to checkout

During checkout, if a customer wishes to purchase something else then an employee can put his cart on hold and start a new cart.

Point of Sale

Search Product by Name, Barcode, Product Id

en USD Jack Smith

Clothes Accessories Art

Home Customer Order Setting

Hummingbird printed t-shirt \$19.12 (tax incl.) \$19.12 (tax excl.) 1

New cart started by an employee

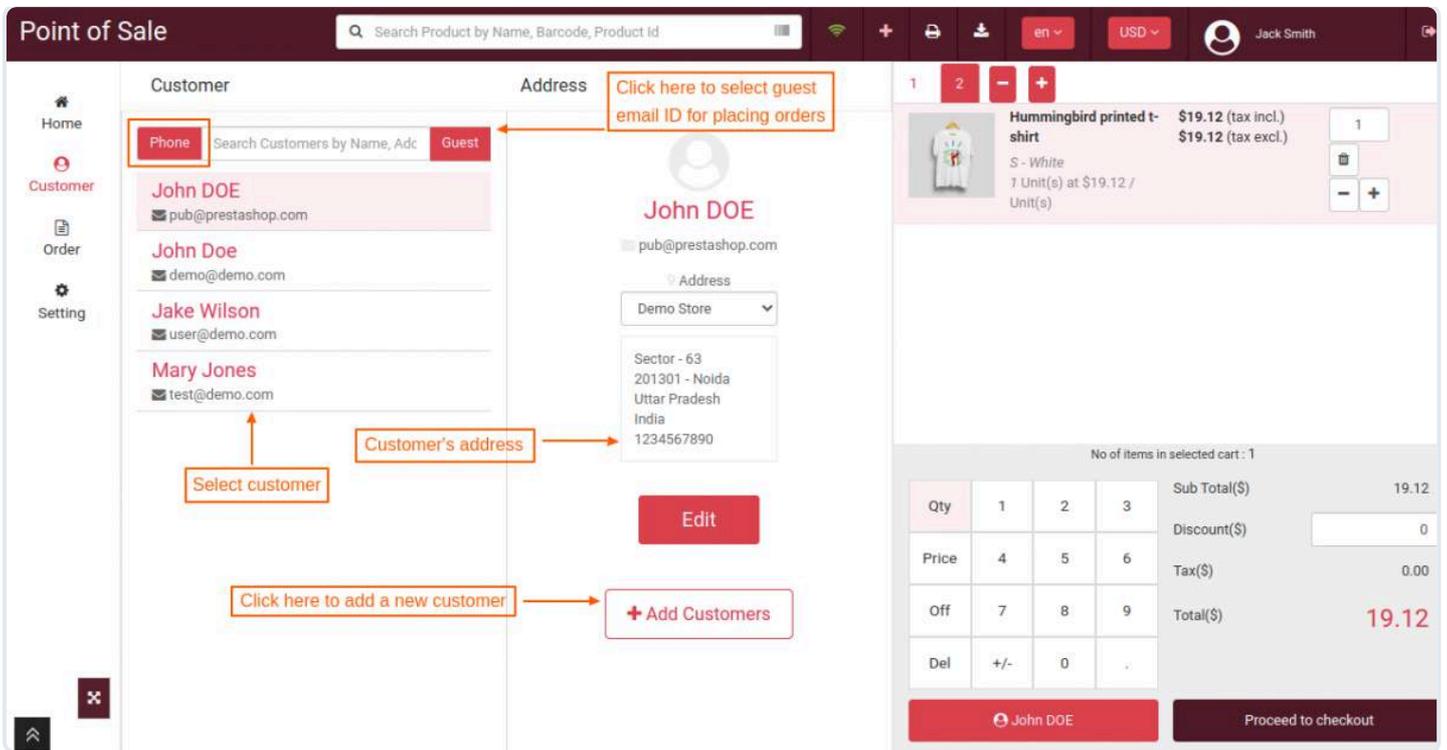
Cart put on hold by an employee

No of items in selected cart: 0

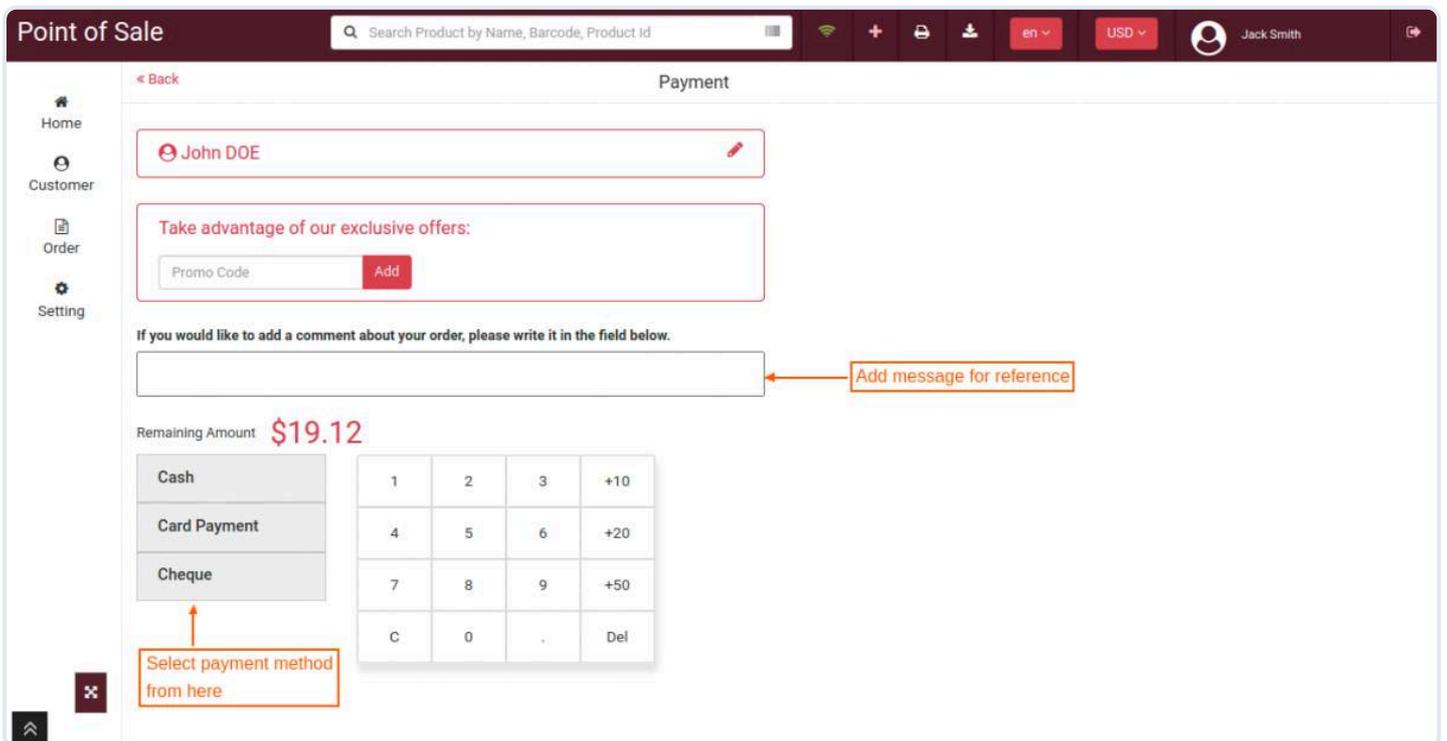
Qty	1	2	3	Sub Total(\$)	0.00
Price	4	5	6	Discount(\$)	0
Off	7	8	9	Tax(\$)	0
Del	+/-	0	.	Total(\$)	0.00

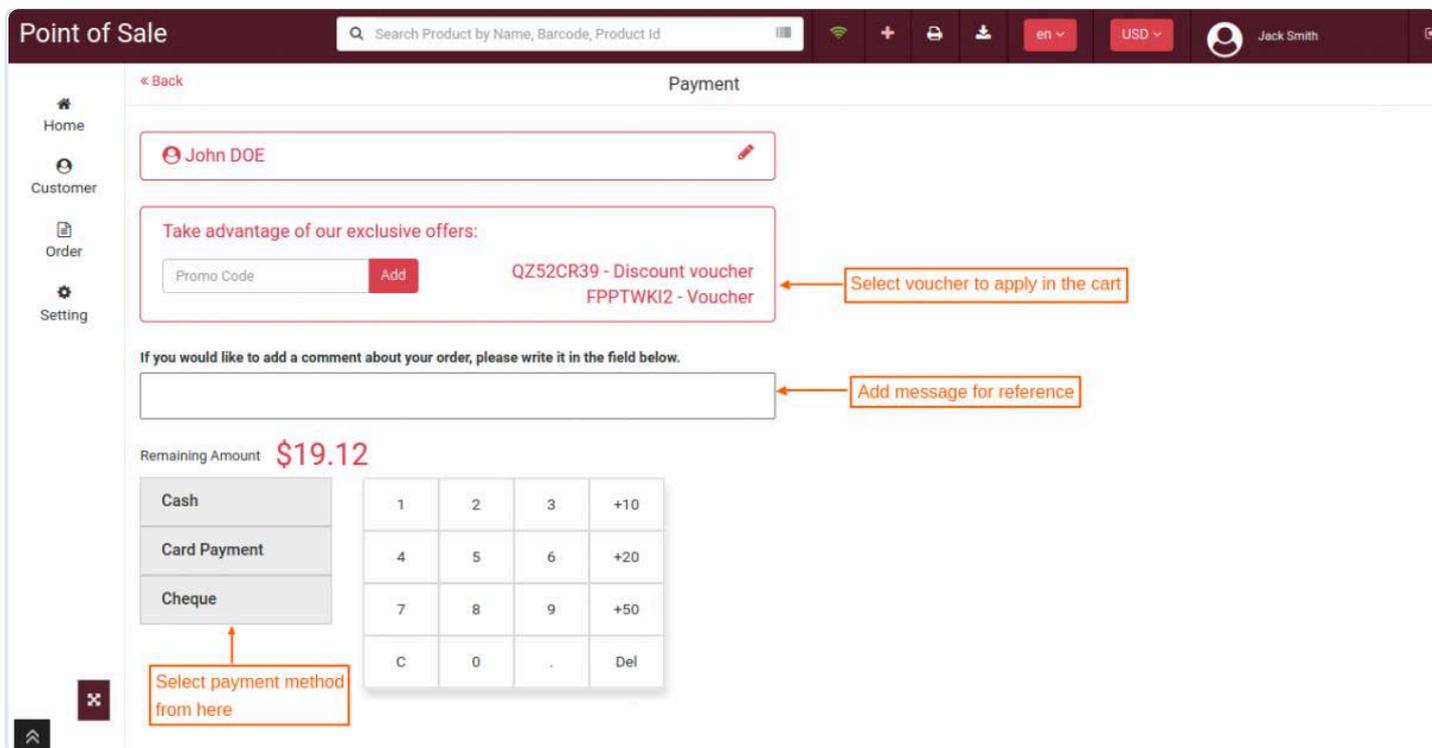
Customer Proceed to checkout

When an employee clicks on “Proceed to checkout” button he’ll redirect to “Customer” page where he has to select a customer.

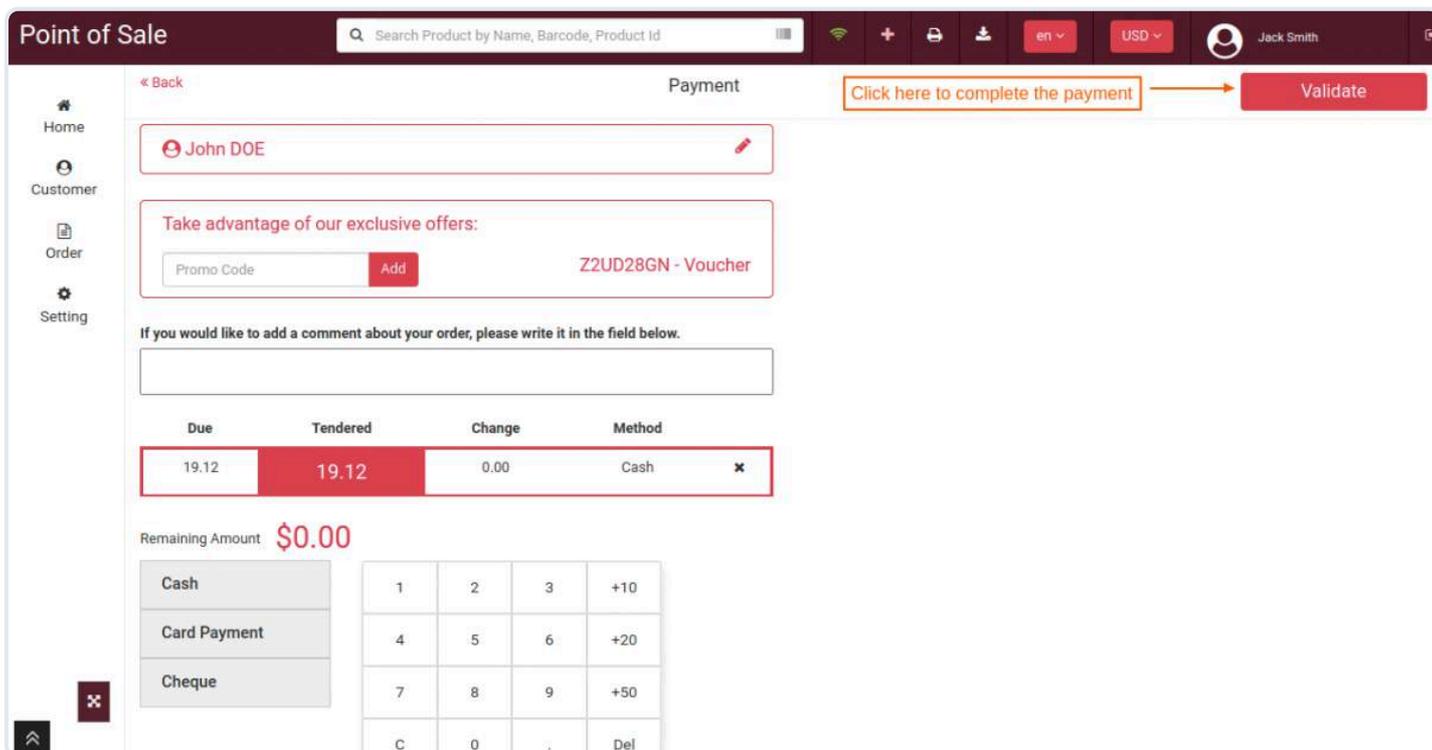


After selecting a customer, when an employee clicks on proceed to checkout button he'll redirect to payment page. On Payment page, an employee can apply voucher on a cart, enter message about an order for reference, and select payment method for processing the payment.





Note: A voucher can also be redeemed partially.



When an employee clicks on “Validate” button for completing the payment, invoice for an order will generate with the mentioned details.

In Prestashop POS, a customer can pay using more than one payment method. Suppose if the order amount is \$29, then a customer can pay \$10 via cash and the remaining amount i.e. \$19 via card payment or cheque.

The screenshot shows the 'Payment' screen in Prestashop POS. The customer name is 'John DOE'. The order amount is \$29.00. A cash payment of \$10.00 has been recorded, leaving a remaining amount of \$19.00. The payment table is as follows:

Due	Tendered	Change	Method
29.00	10	-19.00	Cash

An annotation points to the 'Cash' row with the text 'Customer has paid \$10 via cash'. Below the table, the remaining amount is \$19.00, and there is a numeric keypad for entering additional payments.

The screenshot shows the 'Payment' screen in Prestashop POS after the second payment. The remaining amount is now \$0.00. A card payment of \$19.00 has been recorded. The payment table is as follows:

Due	Tendered	Change	Method
10	10	0.00	Cash
19.00	19.00	0.00	Card Payment

An annotation points to the 'Card Payment' row with the text 'Remaining amount paid via card'. A 'Validate' button is visible in the top right corner. Below the table, the remaining amount is \$0.00, and there is a numeric keypad for entering additional payments.

Orders

An employee can check the list of orders under” **Orders**” tab. Also, the POS agent can search the orders via various parameters, like customer name, price, mode of payment, order reference etc on POS end.

The screenshot displays the Point of Sale (POS) system interface. At the top, there is a search bar for products and a user profile for Jack Smith. The main navigation menu includes Home, Customer, Order, and Setting. The 'Order' tab is active, showing a list of orders with columns for Order Number, Date, and Amount. The selected order is #LAAFKNCRH, dated 2022-12-02 01:42:17, with an amount of \$19.12. The detailed view of this order shows the customer John DOE, the product Hummingbird printed t-shirt (Size: S, Color: White) with a 20.00% discount, and the payment method breakdown: Cash (\$10.00) and Card Payment (\$9.12). The total amount is \$19.12. A 'Print Invoice' button is visible at the bottom of the order details.

Order Number	Date	Amount
#JCOHICZLG	2022-12-02 01:44:17	\$11.90
#FKSPXEZEG	2022-12-02 01:42:57	\$29.00
#IDGSDEXOE	2022-12-02 01:42:42	\$11.90
#LAAFKNCRH	2022-12-02 01:42:17	\$19.12
#ZKPSAWYMK	2022-12-02 01:41:42	\$28.72
#VTYWNAICC	2022-12-02 01:41:26	\$29.00

Product Name	Qty	Price	Total Price
Hummingbird printed t-shirt (Size: S Color: White) With a 20.00 % discount	1	\$ 19.12	\$ 19.12

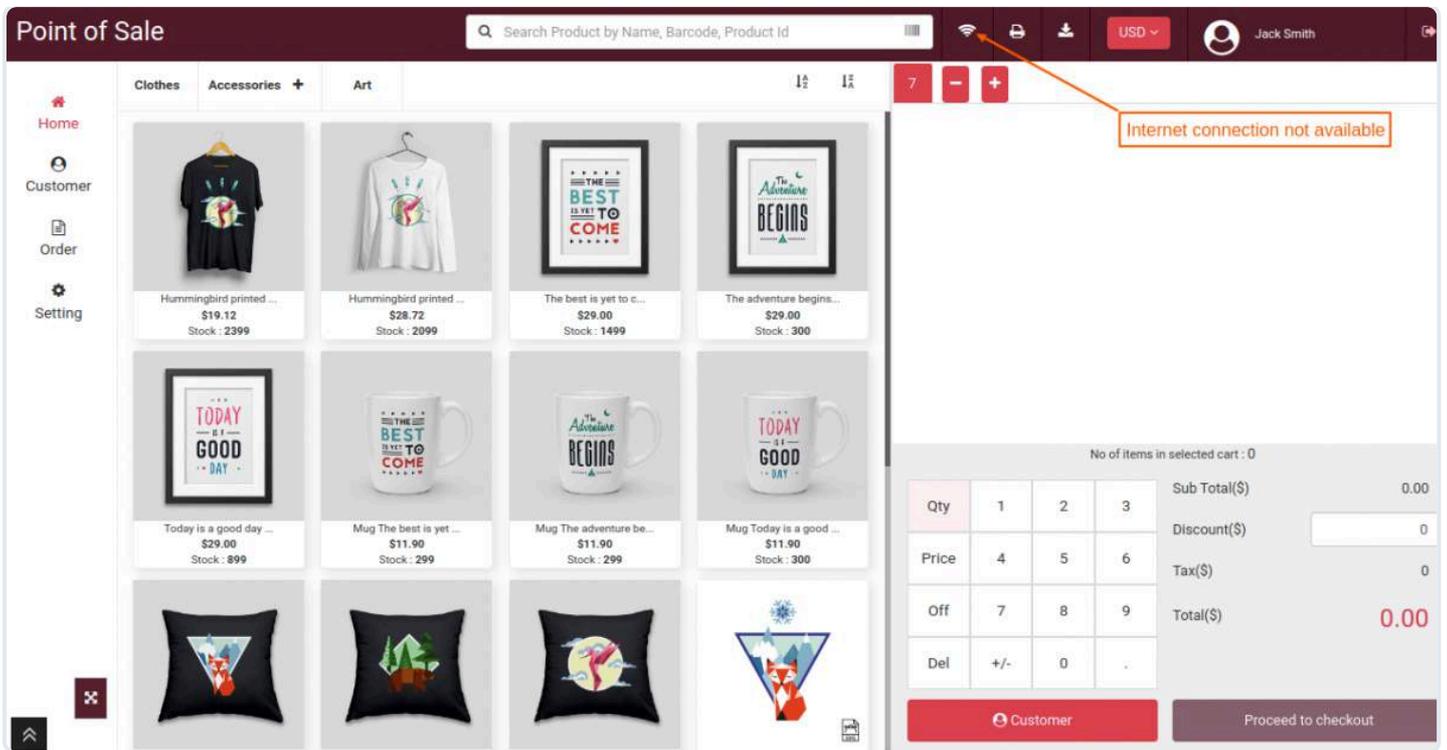
Payment Method	Amount
Cash	\$10.00
Card Payment	\$9.12

Sub Total	Amount
Sub Total	\$19.12
Discount	\$0.00
Total	\$19.12

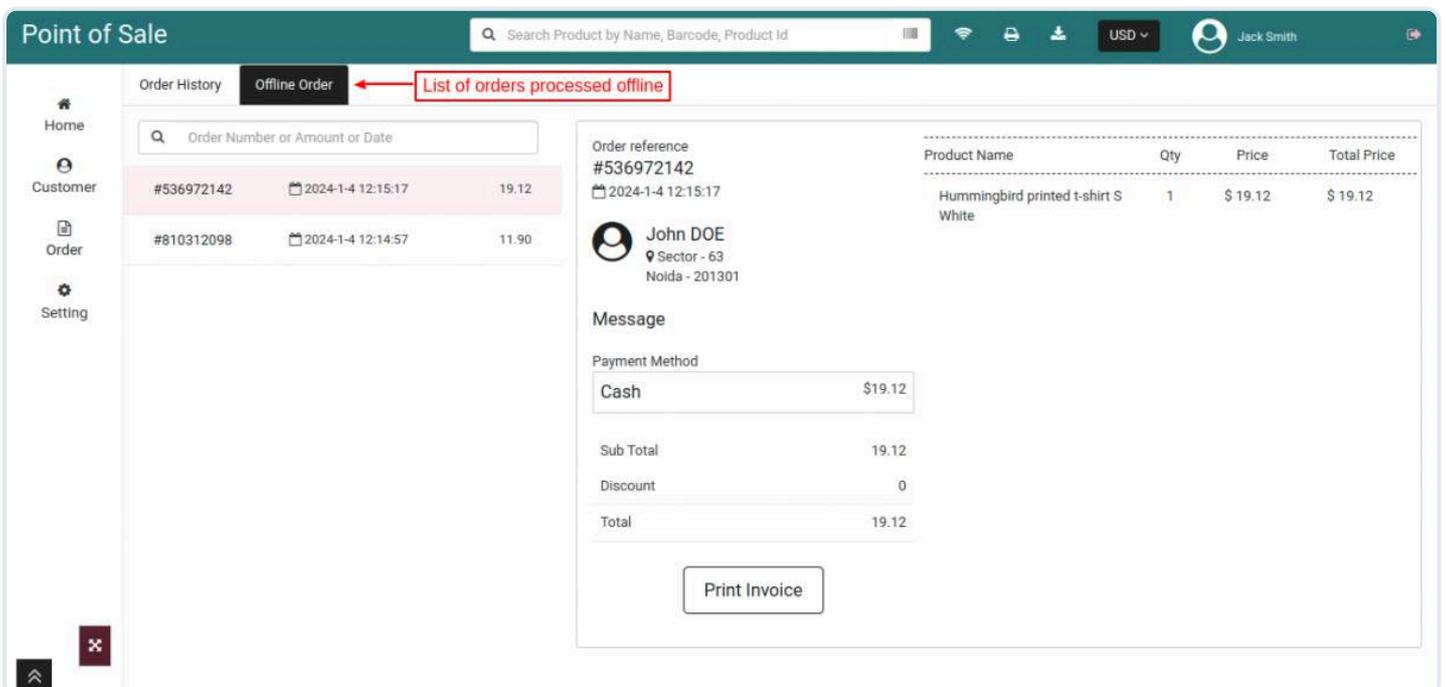
Offline Orders

In POS system, an employee can process the orders even if the internet connection is not available in the system. In case internet connection is not available, then the employee can add products in cart and complete the order.

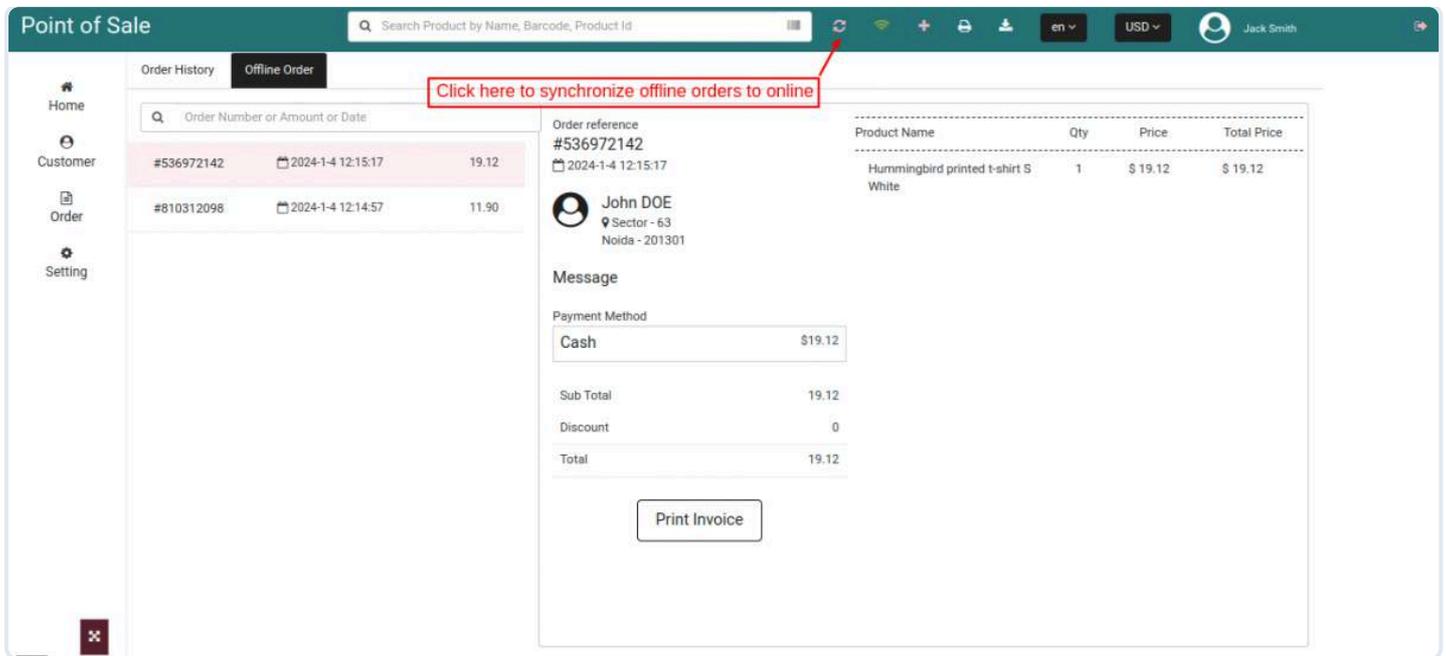
Note: Only cash payment method will be available in POS in case of no internet connection.



Employee can view all the orders which he has processed offline under “**Offline Order**” tab.

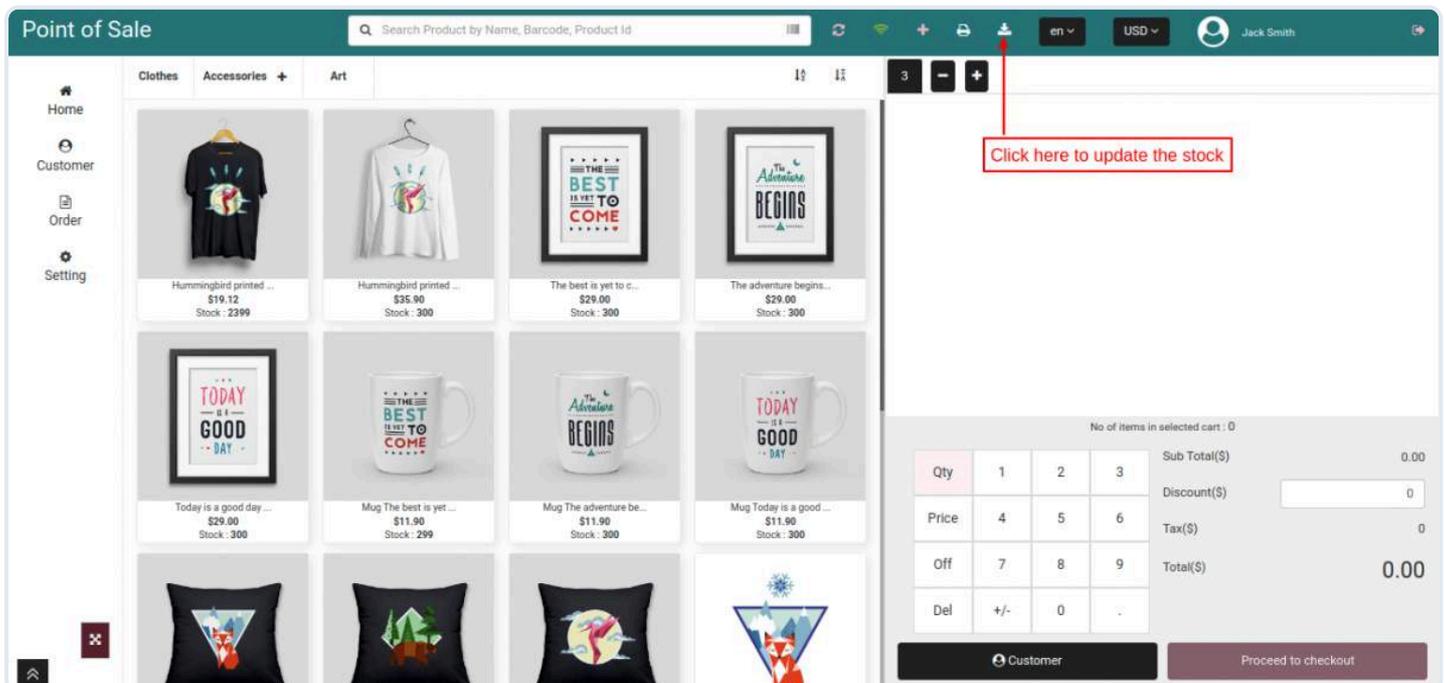


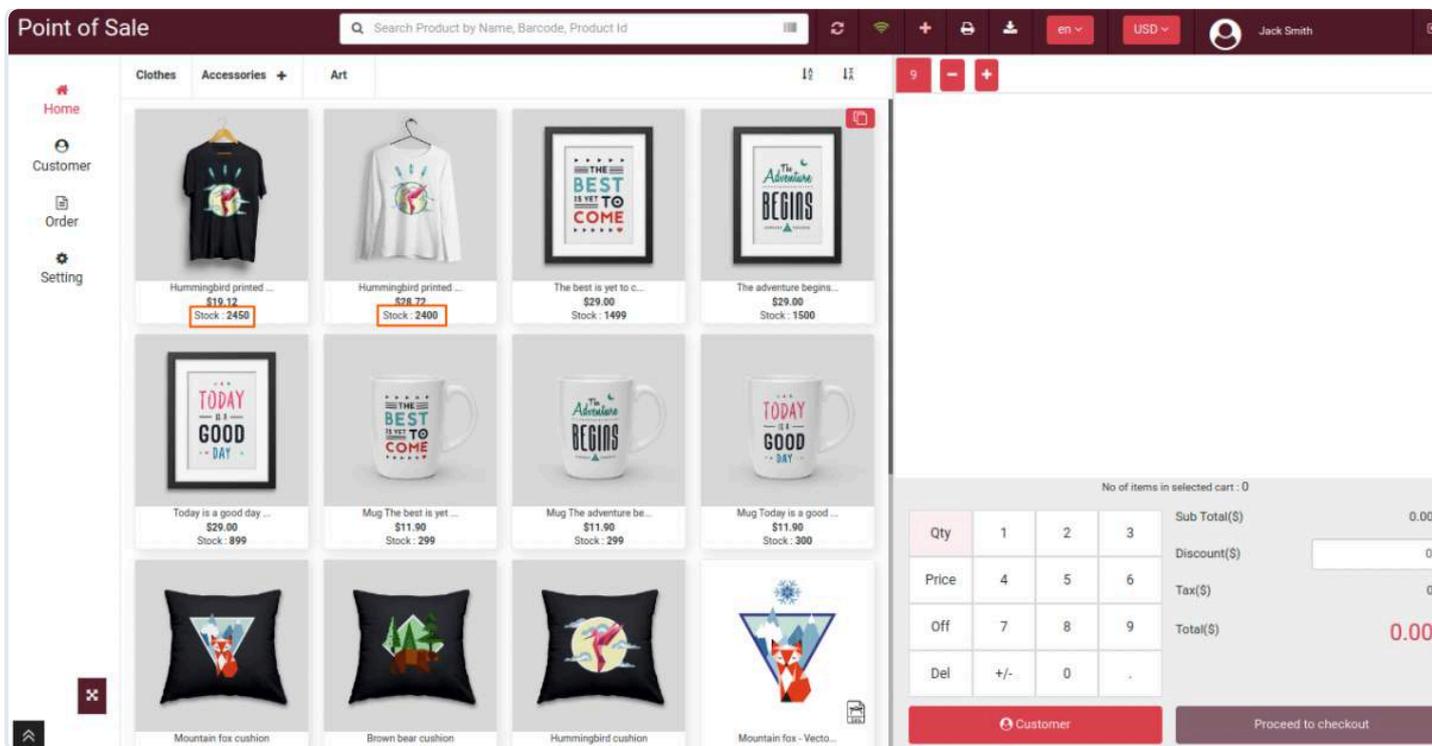
Once the internet connection gets established in the POS system, all the orders which processed offline will synchronize to online orders as shown below:



Update Stock

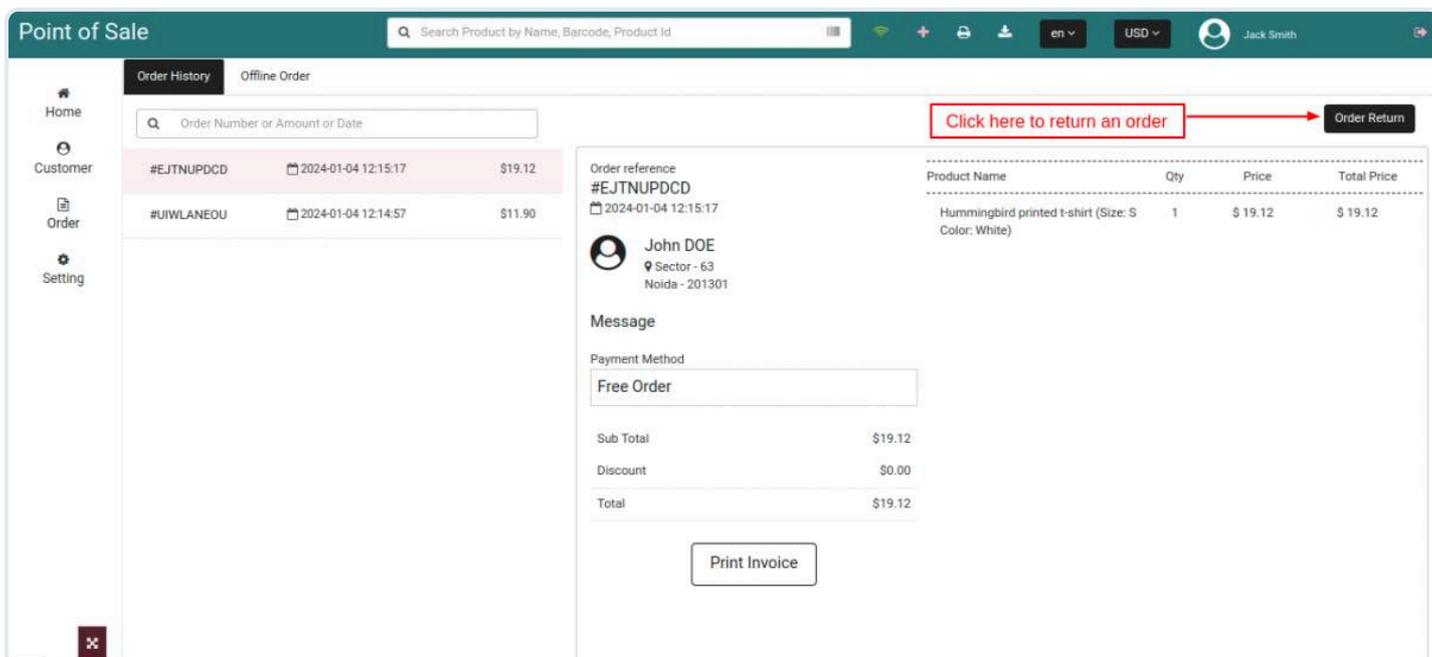
A new button is added to the POS panel to synchronize the stock between PrestaShop store and POS. Suppose the PrestaShop admin updates the stock of specific products and its not getting reflected on the POS panel. When the POS agent clicks on the button, the updated stock will display on POS panel.





Order Return

In the POS system, an employee can place a request to return an order and refund the amount under the “Order History” tab.



Point of Sale

Search Product by Name, Barcode, Product Id

en USD Jack Smith

Order History Offline Order

Order Number or Amount or Date

Order Return

Order Reference	Date	Total
#EJTNUPDCD	2024-01-04 12:15:17	\$19.12
#UIWLANEQU	2024-01-04 12:14:57	\$11.90

Order reference #EJTNUPDCD
2024-01-04 12:15:17

Customer: John DOE
Sector - 63
Noida - 201301

Message

Payment Method: Free Order

Sub Total: \$19.12
Discount: \$0.00
Total: \$19.12

Print Invoice

Product Name	Qty	Price	Total Price
Hummingbird printed t-shirt (Size: S Color: White)	1	\$ 19.12	\$ 19.12

Enter the product quantity to return

Return process

Click here to process the return

Point of Sale

Search Product by Name, Barcode, Product Id

en USD Jack Smith

Order History Offline Order

Order Number or Amount or Date

Order Return

Order Reference	Date	Total
#EJTNUPDCD	2024-01-04 12:15:17	\$19.12
#UIWLANEQU	2024-01-04 12:14:57	\$11.90

Order reference #EJTNUPDCD
2024-01-04 12:15:17

Customer: John DOE
Sector - 63
Noida - 201301

Message

Payment Method: Cash -\$19.12

Sub Total: \$19.12
Discount: \$0.00
Total: \$19.12

Print Invoice

Product Name	Qty	Price	Total Price	Refund
Hummingbird printed t-shirt (Size: S Color: White)	1	\$ 19.12	\$ 19.12	1 \$ 19.12 Refund

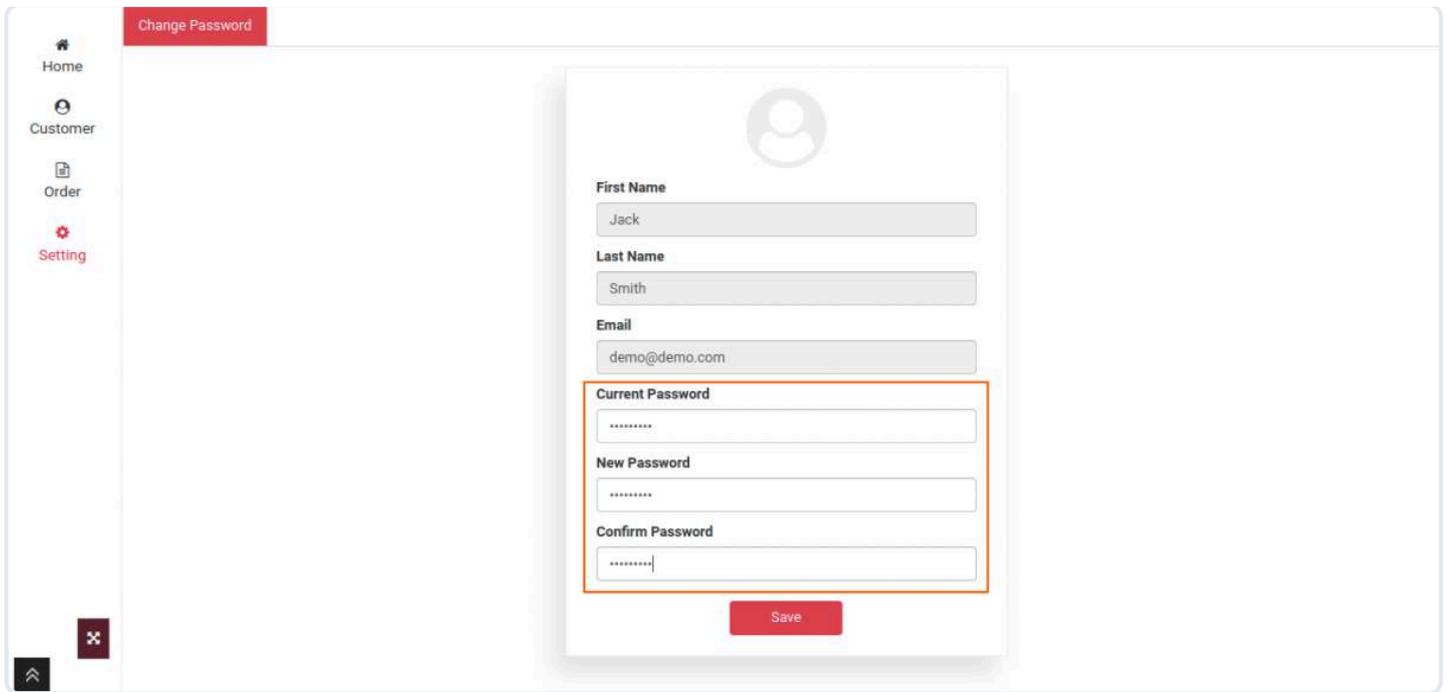
Print Credit Slip

Refund processed for an order

Return order stock assigned to the same outlet.

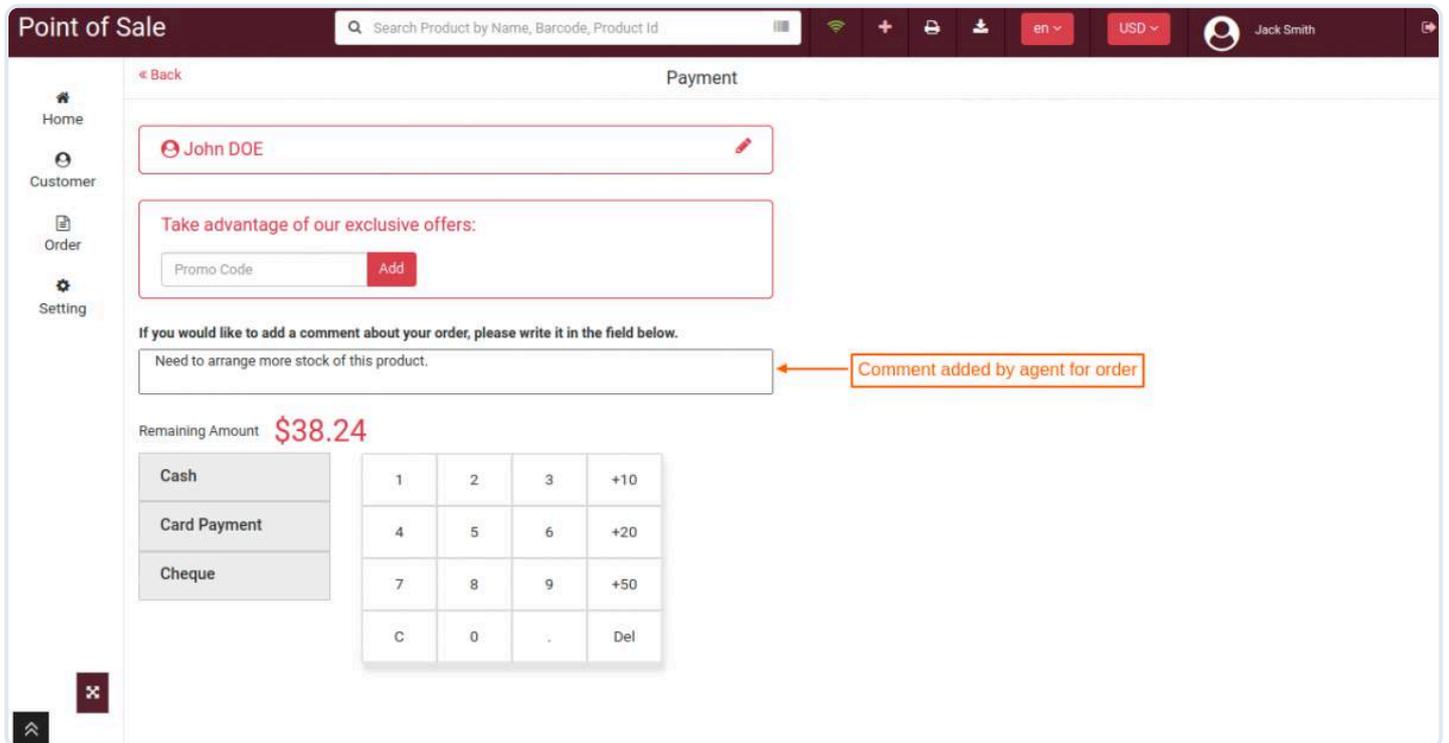
Setting

An employee can change the password of his POS shop account under the **“Setting”** tab.



Order Message

Now, you can also add a message with the order while placing it on the POS.



This message is also available in the order details section.

Point of Sale

Search Product by Name, Barcode, Product Id

en USD Jack Smith

Order History Offline Order

Order Number or Amount or Date

Order Return

Order Reference	Date	Amount
#XRRNCSFGS	2022-12-02 02:34:18	\$38.24
#AKJOERNUR	2022-12-02 12:25:53	\$11.90
#ZCKHVMYFU	2022-12-02 12:25:45	\$19.12
#JCOHICZLG	2022-12-02 01:44:17	\$11.90
#FKSPXEZEG	2022-12-02 01:42:57	\$29.00
#IDGSDEXOE	2022-12-02 01:42:42	\$11.90
#LAAFKNCRH	2022-12-02 01:42:17	\$19.12
#ZKPSAWYMK	2022-12-02 01:41:42	\$28.72
#VTYWNAICC	2022-12-02 01:41:26	\$29.00

Order reference #XRRNCSFGS
2022-12-02 02:34:18

Customer: John DOE
Sector - 63
Noida - 201301

Message: Need to arrange more stock of this product. Message added by agent for order

Product Name	Qty	Price	Total Price
Hummingbird printed t-shirt (Size: S Color: White) With a 20.00 % discount	2	\$ 38.24	\$ 19.12

Payment Method: Cash \$38.24

Sub Total: \$38.24
Discount: \$0.00
Total: \$38.24

Print Invoice

So, this was all about the PrestaShop Point of Sale module. I hope this document will help you in checking the functionality of the module in a better way.

Current Product Version - 5.3.2

Supported Framework Version - 8.x.x, 1.7.x.x